

Accessing your super account online



Fact Sheet

This factsheet will help you access your super online through a computer, smartphone or tablet. Alternatively, if you hold a current Suncorp bank account or insurance product you can link your super account in the Suncorp App.

The advantages of online access

Being able to view your account online allows you to:

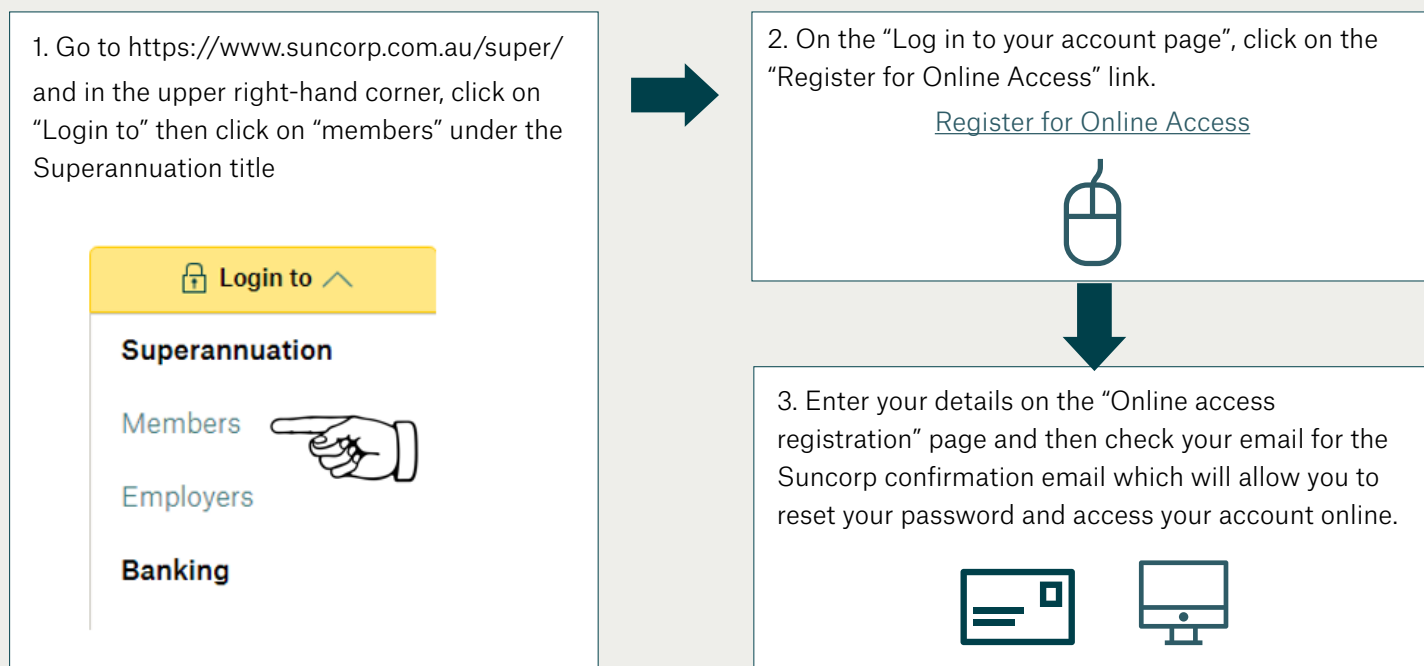
Easily view all your account details	Change your personal details
Nominate a beneficiary and update your existing nomination	Change your investment options
Contribute to your super	Search for lost super and any other accounts and transfer them into your account
Generate an interim statement	Access forms and other documents

You also have a dedicated inbox where you will find all correspondence sent to you, including your annual statements.

To get started via web browser

Before you begin, you will need:

- **Your Online Login Client ID** – this can be found on your welcome documentation issued by Suncorp or your annual statement
- **Your Email Address** - registered with Suncorp

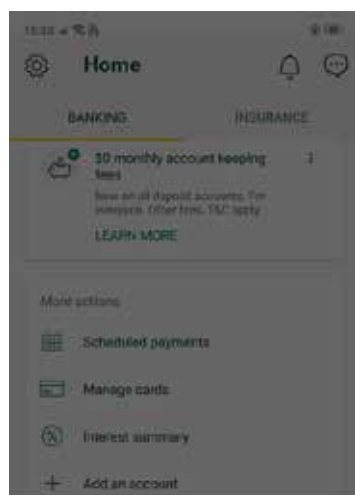


To get started via the Suncorp App

Before you begin, you will need:

- **To have the Suncorp App installed on your phone or tablet** – search “Suncorp App” in the Apple App or Google Play stores if you don’t already have the app installed
- **To be logged in to the Suncorp App** – this can be done through your phone or tablet
- **Your Suncorp Super account number** – Located on your statement or by calling us

1. On the home page of the Suncorp App under “BANKING”, click “Add an account” at the bottom of the screen under “More actions” then click “Add an existing account”.



Add an account

- > Open a new account
- > Add an existing account



Tap full-screen display



2. On the following screen, click on the “SUPERANNUATION” icon.



3. Enter your Suncorp superannuation account number and once its confirmed, your super account will appear in the app.



If you are having trouble logging on or have any questions, please call us on 13 11 55 between 9am and 5pm (Eastern Standard Time) Monday to Friday.

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