

Suncorp Superannuation
Bond

Suncorp Super Lifesaver

Suncorp Superannuation
Investment

Superannuation Bonus
(endowment and whole of life)

Superannuation Term Life

Annual Report for the year ended
30 June 2019

Important disclosure

Suncorp Portfolio Services Limited (Trustee) (ABN 61 063 427 958, AFSL 237905, RSE Licence No L0002059) is a related body corporate of Suncorp Group Limited (Suncorp) (ABN 66 145 290 124) and trustee of the Fund. The obligations of the Trustee and the insurer are not guaranteed by any other company within the Suncorp Group. Except as otherwise stated, Suncorp and its subsidiaries do not guarantee the repayment of capital invested in or the investment performance of this product. Your Suncorp product is not a bank deposit or other bank liability and is subject to investment risk including possible delays in repayment and loss of the interest and principal invested.

[About this Annual Report](#)

This Annual Report was prepared on 25 November 2019.

The Trustee is the issuer of this Annual Report and takes responsibility for its contents. The information contained in this Annual Report is current as at the date of preparation but may be subject to change. The information is of a general nature only and does not constitute personal financial advice and must not be relied on as such. In preparing this material, we have not taken into account your objectives, financial circumstances or needs. Before making a decision based on this information, you should consider the appropriateness of the information, having regard to your objectives, financial circumstances and needs. Before deciding to open an account or continuing to hold an interest, you should read the relevant disclosure document for your product and consider how the information contained in this Annual Report relates to your own situation. We recommend that before you make any decisions, you speak to an adviser who will be able to help you with your investment and insurance decisions. While we believe the information contained in this report to be correct at the date of preparation, to the extent that information has been provided by a third party, no warranty of accuracy or reliability is given and no responsibility is accepted for errors or omissions (including negligence).

This Annual Report incorporates the following products which are part of the Suncorp Master Trust (Fund) (ABN 98 350 952 022, RSE Fund Registration No R1056655):

- Suncorp Superannuation Bond
- Suncorp Super Lifesaver
- Suncorp Superannuation Investment
- Superannuation Bonus (endowment and whole of life)
- Superannuation Term Life

As an investor in one of these products, you are a member of the Fund.

Insurance cover offered through the products listed above is primarily provided by the insurer under the relevant policy issued to the Trustee. This policy is a non-participating policy. As a result, you do not have any right to any surplus in the statutory fund. This Annual Report is to be read in conjunction with your Annual Statement.

Throughout this Annual Report, unless otherwise specified, references to:

- ‘we’, ‘us’, ‘our’ and ‘Trustee’ mean Suncorp Portfolio Services Limited (SPSL)
- ‘insurer’, ‘Asteron’ and ‘Asteron Life’ mean Asteron Life & Superannuation Limited (ALSL) (formerly called Suncorp Life & Superannuation Limited)
- ‘adviser’ means a qualified financial adviser or your plan’s adviser for employer-sponsored members
- ‘Suncorp Group’ means Suncorp and is the group of companies including the Trustee and related companies
- ‘Fund’ means Suncorp Master Trust
- ‘you’, ‘your’ and ‘member’ mean a member of one of the Suncorp super products listed above.
- ‘business day’ means a business day other than a Saturday, Sunday or public holiday in Sydney.

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Your 2018/19 Annual Report

Dear member,

The 2018/19 financial year has been a busy time for many Australians and I trust this report finds you healthy and fulfilled.

During this period, superannuation has continued to attract considerable legislative change, with further changes proposed for FY19/20. You can find information about these changes and proposals inside this report.

At Suncorp, we pride ourselves on being big enough to trust, and small enough to care. That's why we've made some changes, including:

- introducing new rules so your super balance won't unnecessarily be reduced by fees; and
- the sale of the Suncorp Group's life insurance business to TAL, which resulted in a change to the name of the primary insurer and to the name of the Suncorp Traditional Capital Guaranteed Fund.

We are also adopting the Insurance in Superannuation Voluntary Code of Practice to improve the insurance offered inside superannuation, and the processes supporting this insurance.

You can find information about these changes inside this report.

The importance of super to the lives of Australians can't be underestimated, with super generally being one of people's most important financial assets. So, I encourage you to take some time to read this Annual Report and your annual statement to better understand how your retirement savings are tracking. Speak to your financial adviser for specific advice – or for more general information, you can speak to us. We're always happy to help.

Thank you for trusting us to look after your super.

Yours sincerely,



Cassandra Flint
Executive Manager
Wealth Product & Investments

Important changes to super

A change to the insurer and investment manager for the Capital Guaranteed Fund

The Suncorp Group announced on 28 February 2019 that it had sold its life insurance business to TAL Dai-ichi Life Australia Pty Limited (ABN 97 150 070 483) (TAL). This means that on that date, the insurer Suncorp Life & Superannuation Limited (ABN 87 073 979 530, AFSL 229880) (SLSL) ceased to be part of the Suncorp Group and became part of the TAL group of companies.

As a result of the sale, SLSL has been renamed Asteron Life & Superannuation Limited (Asteron), and the Suncorp Traditional Capital Guaranteed Fund has been renamed the Asteron Traditional Capital Guaranteed Fund. ALSL remains the primary provider of insurance for our super products, and the Investment Manager for the Suncorp Traditional Capital Guaranteed Fund, which is available to some members.

This change doesn't affect your account at all, because there are no changes to:

- the types of insurance cover, or the levels of insurance that you hold within your super account (if applicable)
- insurance terms and conditions, including eligibility or claims in progress
- your investments (other than the name and owner of the Suncorp Traditional Capital Guaranteed Fund)
- the administration, insurance or investment fees you pay for your account
- any other features or benefits you enjoy as a Suncorp member.

New fee rules to save you money

Few things in life are free, and super is no exception. We do need to collect administration fees and investment fees (including indirect costs) from member accounts to pay for the operation of the fund, and the management of your investments. From 1 July 2019 for balances less than \$6,000 the total combined amount of administration fees, investment fees and indirect costs charged to super accounts are capped at a maximum of 3% of your account balance.

Any amount of total fees charged to your account above this cap for each financial year or up to date you exit the Fund (pro rated where applicable), will be refunded to your Suncorp super account or, if you exited and rolled over your account balance to another super fund account, to that account.

The Federal Government has also banned exit fees being charged to super fund member accounts from 1 July 2019. We do not charge any withdrawal or exit fees for Suncorp accounts.

Changes to Insurance

New super laws have been introduced to help ensure the payment of insurance fees doesn't unnecessarily erode a member's account balance. These rules could result in the cancellation of your insurance, or the transfer of your account balance to the Australian Taxation Office (ATO) if you meet certain criteria, so it's important that you understand the impacts on your account.

From 1 July 2019, super funds are generally no longer able to continue to provide insurance cover to members if the member has not received any contributions into their account for a continuous period of 16 months, unless the member has elected to retain their cover.

From 1 April 2020, super funds are generally no longer able to provide default (automatic) insurance cover to members who open a new super account (unless they elect to receive or continue the cover as applicable), who:

- are aged under 25; and/or
- have a super account balance below \$6,000.

From 1 November 2019, any existing members with a super account balance below \$6,000 will need to actively elect to keep their insurance cover within their super account. If a member does not elect to retain their insurance cover before 31 March 2020, their insurance cover will automatically be cancelled.

We'll always let you know before we cancel any insurance cover you may have, but you can elect to retain cover now, or simply keep contributing to your account and ensure your account balance is above \$6,000 to make sure your cover isn't cancelled.

You can tell us you want to keep your insurance cover by:

- logging into your online account and updating 'My preferences', which can be found under 'My super details'; or
- you can download and complete the 'Retain Insurance Cover' form, available on our website suncorp.com.au/super.

Concessional contributions cap

There are limits (also called 'contribution caps') on the amounts you can contribute to super in any one financial year. The concessional contributions cap is the limit on concessional superannuation contributions you make which are included in the assessable income of the fund and taxed at a concessional rate of 15%.

The concessional contributions cap has been set at \$25,000 from 1 July 2017.

Concessional contributions are superannuation contributions made before-tax and generally include those made by your employer (such as Super Guarantee and contributions made under a salary sacrifice arrangement) and personal contributions for which a tax deduction is claimed.

Catch-up concessional contributions

From 1 July 2018, if you have not fully used your concessional contributions cap in previous years, you may carry forward these unused amounts for up to 5 years.

From 1 July 2019, you can make additional concessional contributions on top of the standard annual cap using these unused amounts, provided your total superannuation balance is under \$500,000.

Amounts carried forward that have not been used after 5 years expire.

Personal super contributions

Individuals between the ages of 18 to 65, (and those aged under 18, and 65 to 74 who meet the income and work tests) can claim a tax deduction for their personal superannuation contributions up to the concessional contributions cap of \$25,000.

Higher tax on contributions for high income earners

If you earn more than \$250,000 pa you will pay an additional 15% tax (total of 30%) on concessional contributions.

Non-concessional contributions cap

The annual non-concessional contributions (NCC) cap is \$100,000. If you are under age 65 for at least one day in the current financial year, and your total superannuation balance is under \$1.6 million, you can bring forward two years' worth of annual NCCs.

If you have a total superannuation balance of more than \$1.6 million, you will be unable to make non-concessional contributions.

Transitional bring forward cap

If you triggered the bring forward cap in 2015/16 or 2016/17 (by making a non-concessional contribution greater than \$180,000), and did not fully use your bring forward amount before 1 July 2017 (i.e. you did not contribute \$540,000 before 30 June 2017), the remaining bring forward amount available is reduced.

The transitional bring forward cap is \$380,000 (i.e. the annual cap of \$180,000 for 2016/17 and \$100,000 cap for each of 2017/18 and 2018/19).

Low-income superannuation tax offset (or LISTO)

A low-income superannuation tax offset (also referred to as LISTO) refunds tax paid (up to \$500) on concessional contributions made if your income is under \$37,000 p.a. It will automatically be paid into your superannuation account as a tax offset.

Spouse super tax offset

You can make superannuation contributions on behalf of your low-income/ non-working spouse and claim a tax offset for the contributions a tax offset for the contributions up to \$540. The offset is available if the receiving spouse' assessable income (disregarding any First Home Super Saver released amount for the income year), total reportable fringe benefits amounts and reportable

superannuation contribution was less than \$40,000 and the contributions were not deductible to you.

Government co-contributions

If you make a personal contribution from 'after-tax' money (that's money you've paid income tax on i.e. your take-home pay), you may be eligible to receive an additional contribution into your account from the Government. This is known as the Government co-contribution. If you earn less than \$37,697*, and you make \$1,000 in after-tax contributions, the Government will automatically contribute the maximum \$500 to your retirement savings.

The Government's co-contribution amount decreases for those on higher incomes, but you can still benefit from the co-contribution scheme if you earn less than \$52,697*.

*For the 2018/19 financial year.

Lost members and unclaimed super money

Currently, under superannuation law we report the balance for all 'lost members' to the ATO and pay the balance for all accounts which qualify as 'unclaimed money' to the ATO. Unclaimed money rules changed from 1 July 2019, and inactive small balance accounts may now qualify as unclaimed money. The intent of this change is to protect the balances of small accounts from erosion by fees. You can find more information on lost members and unclaimed money in the 'Other important information' section of this Annual Report. You can search for lost super using our Search & Combine tool, or MyGov.

Transition to retirement (or TTR) earnings tax

Earnings on investments held in transition to retirement (TTR) pension accounts are taxed at 15%. A TTR pension is available to commence with superannuation money once you reach preservation age (depending on date of birth), but have not fully retired. Once fully retired (or upon meeting another condition of release e.g. attaining age 65), earnings on investments will then be taxed at 0%.

First home super saver scheme

From 1 July 2018, first-home buyers are generally allowed to apply to withdraw voluntary contributions made to their super fund account since 1 July 2017 and associated earnings, for a home deposit. If eligible, you can apply for release of up to \$15,000 of voluntary contributions made each year limited to a total of \$30,000 plus an earnings amount per person across all years. Conditions apply including that the deposit can only be used to buy your first home which must be Australian property, you intend to live in it as soon as practicable (if not immediately) after purchase and live in it for at least six months of the first twelve months you own it. Please refer to the ATO's website for more information about eligibility, conditions and the application process.

Over age 65 downsizers non-concessional contributions

From 1 July 2018, those over the age of 65 who meet the eligibility requirements may be able to choose to make a non-concessional 'downsizer' superannuation contribution of up to \$300,000 into their super fund account from the sale proceeds of their principal home. A number of criteria and limitations apply including that the person or their spouse owned the main place of residence for a minimum of 10 years prior to sale, the residence is an Australian property that is not a caravan or other mobile home and the downsizer contributions only come from the sale of one home. Other conditions apply. A downsizer contribution will count towards the transfer balance cap which is currently \$1.6m, is not tax deductible and could affect eligibility for the age pension. Please refer to the ATO's website for more information about eligibility, conditions and the application process in relation to making downsizer contributions.

Superannuation pension cap

There is a lifetime cap (called the 'transfer balance cap') on the total amount of superannuation that can be transferred to start pensions. The transfer balance cap is \$1.6 million in 2018/19. The cap does not apply to investment earnings on pensions so your savings can grow without restriction. The cap will increase in line with the rate of inflation, in \$100,000 increments.

Amounts accumulated above the cap can be maintained in an accumulation account where earnings continue to be concessional tax at 15%.

Work test exemption for over 65s

Under current superannuation law, super members over the age of 65 can only make voluntary contributions to their super account if they worked at least 40 hours within 30 consecutive days in the financial year the contribution was made to their account. This is known as the 'work test'.

From 1 July 2019, individuals aged 65-74 who have a total super balance of less than \$300,000 and are transitioning out of the workforce will be exempt from the 'work test' for voluntary contributions made to their super account. This exemption only applies to the first year in which the work test is not met.

High income earners with multiple employers

The Government has proposed as part of its 2018/19 Budget that eligible individuals with multiple employers and a taxable income exceeding \$263,157 p.a. will be able to nominate wages from certain employers as not being subject to the Superannuation Guarantee (SG). Individuals will still need to receive SG contributions from at least one employer. The purpose of the proposal is to assist an individual who expects the total of their employers' super contributions for a year to exceed their annual concessional contributions cap. Once the law is passed and in effect, it is expected that eligible individuals will need to download an application form from the ATO's website to complete and return to the ATO for consideration.

Other requirements will apply. Please refer to the ATO's website for more information.

Other important updates

Grandfathered commissions

Trustees are required to remove any grandfathered commission, conflicted or banned remuneration arrangements from 1 January 2021.

Insurance cover whilst overseas

Insurance rules can be complicated, and there are some rules you need to know before you go overseas:

Purpose of overseas travel	What happens to your insurance
Overseas holiday	Your insurance cover continues as long as your insurance fees continue to be paid
Working overseas	You need to obtain written approval from the insurer before departing Australia for insurance cover to continue
Moving overseas permanently	Insurance cover is cancelled from the date you depart Australia if you are moving overseas to reside permanently

Depending on the terms of your cover, there could be additional conditions on continuing cover whilst overseas. If you're unsure, or if you would like more information, please refer to the relevant disclosure document for your product or contact us.

Insurance in Super Voluntary Code of Practice

The Insurance in Superannuation Voluntary Code of Practice (the Code) has been developed by an Insurance in Superannuation Working Group, comprising Australia's superannuation industry bodies.

The overarching objective of the Code is to improve the insurance in superannuation offered to members of super funds, and the processes by which insurance benefits are provided to members. Recognising the significant changes outlined under the Code, the Code provides a transition period until 30 June 2021 for trustees to comply with the standards of the Code.

We have adopted the Code and published our transition plan to comply with the standards of the Code on our website. A copy of our Transition Plan and the Code is available at www.suncorp.com.au/isvcptp.

Investments

Investment objective and strategy

The Trustee provides a number of super products closed to new members under the Fund. These products range from risk-only insurance policies (e.g. term life insurance) to super investment policies. Your benefits and entitlements under the Fund will depend on the policy you've chosen. This information is contained in your Policy document (where applicable), and appears each year in your Annual Statement.

Suncorp Superannuation Bond and Suncorp Super Lifesaver members

The assets of the Fund are invested entirely in individual life policies with Asteron Life.

Suncorp Superannuation Investment, Superannuation Bonus (endowment and whole of life) and Superannuation Term Life members

The assets of the Fund are invested entirely in the Asteron Capital Guaranteed Fund No. 1 issued by Asteron.

Asteron Life currently invests in trusts for which Suncorp Funds Pty Ltd (ABN 96 153 008 354) (SFPL) acts as the trustee.

If you became a member of the Fund as a result of purchasing Suncorp Superannuation Term Life Insurance, you are entitled to cover under life insurance policies held by the Trustee.

The insurance fee that you pay for Suncorp Superannuation Term Life Insurance is a contribution to the Fund. The payment of a benefit by the Trustee must comply with super law. If the Trustee can't pay a benefit because of super law, your benefit may need to be transferred to another complying super fund.

We don't take labour standards, environmental, social and ethical considerations into account when selecting, retaining or terminating investment options.

Changes to your investment options

From time to time, investment options may be closed, suspended or terminated by an external investment manager or by us. This may happen where:

- the investment option is no longer offered by the investment manager,
- the total amount of investor money in the investment option has grown too large for the investment manager to continue with its current investment strategy,
- laws change so that some investment types are no longer permissible,
- we determine that it's in the best interests of the members, or
- the investment option may no longer be economically viable.

If an investment option is closed, suspended or terminated, this may cause delays in processing withdrawals and transfer requests. This delay may be more than 30 days and the unit price used to process your transaction may differ from the price applicable on the day you lodged your request.

Where an investment option is closed, suspended or terminated, we'll write to you in advance (where possible) to notify you of this change. You'll then be able to review your strategy with your adviser. Where we're unable to tell you in advance, we'll determine a replacement option (one that is comparable to your investment option) in which to invest your money until you've been able to review your investment strategy.

Related companies

We, Suncorp-Metway Limited, SFPL and Suncorp Corporate Services Pty Ltd (ABN 69 074 966 466) are part of the Suncorp Group.

We don't deal with our related companies more favourably than we would with any other service provider.

How investment performance is calculated

Asteron Capital Guaranteed Fund No. 1 and No. 4

The declared interest rates for both Asteron Capital Guaranteed Funds are determined based on several factors, including:

- the investment income received after an allowance for tax, including both realised and unrealised capital gains and losses,
- transfers to and from reserves in order to smooth returns over time and provide for guarantees,
- issuer and investment fees,
- expenses such as brokerage, stamp duty, taxes, levies, and
- expenses incurred in managing the assets.

Asteron Capital Guaranteed Fund No. 1

Asteron Life declares interest rates in arrears for this investment option at 30 June each year. Interest is calculated on the daily account balance and credited to your account on 30 June each year.

We use an interim interest rate to calculate interest on full withdrawals made before the interest rate is declared (including full switches to another investment option). The interim rate can be changed by Asteron Life at any time and will apply from the previous 1 July. The final declared rate on 30 June may be less than the interim rate that has applied during the past year.

Asteron Capital Guaranteed Fund No. 4

Asteron Life will declare interest rates for this investment option in advance and has the discretion to vary the declared rates from time to time. The existing declared rates will remain effective and accrue on a daily basis until a new interest rate is declared.

An investment in either of these investment options (Asteron Capital Guaranteed Fund No. 1 and No. 4) provides a participating benefit. This means that the profits arising in respect of these investment options are allocated 80% to members and 20% to Asteron Life as shareholder.

What is guaranteed?

Asteron Life guarantees the capital value of your investment in the Asteron Capital Guaranteed Funds (No. 1 and No. 4). The capital value is the amount you've invested and earnings that have been credited to your account at the rate declared at 30 June each year.

Your capital value can still decrease as a result of benefit payments, transfers out, contribution tax and other fee deductions.

Asteron Life reserves the right to limit the amount invested from time to time in all of these investment options. Please ask your adviser or call us prior to investing to confirm whether any limits are in place.

For all other investment options

Investment performance is generally calculated net of the applicable investment fee, tax and the maximum issuer fee. Please note that if you're eligible for a lower issuer fee, the returns applicable to your account will be higher.

However, when calculating investment performance, we generally don't take into account contributions tax, entry fees, deferred entry fees, and any discretionary ongoing fees such as insurance fees and adviser service fees. If we calculate the investment performance for an investment option in a different way to this method, we'll include an explanation of how the investment performance has been calculated in the investment performance report, which is on our website. If the web is not for you, you can get a copy of the report by calling us.

You should be aware that the investment performance information for the investment options may differ from the performance of the underlying investment managers. This may be due to:

- holding some assets in cash or short-term securities for liquidity purposes,
- provisions for tax and distribution of tax credits,

- a lag between when the underlying investment managers report their performance and when the value of the underlying investment option is reflected in the unit prices, or
- the fees and charges that apply.

Investments exceeding 5%

As at 30 June 2019, the following investments exceeded 5% of the total assets of the Suncorp Personal Superannuation Division of the Fund¹.

Investment	Percentage
Asteron Life & Superannuation Limited Insurance policies	100%

¹The Fund is made up of divisions, so assets are shown as a percentage of the relevant division.

Use of derivatives

Derivatives are securities that derive their value from another security. Commonly known derivatives include futures and options. We, and underlying investment managers for your investment option(s) may use derivatives. Please note that the investment strategy of each investment option doesn't allow the use of derivatives for speculation or gearing purposes. You can find out more about the investment objectives, strategy or investment style of a particular investment option in the relevant disclosure document or by calling us.

From time to time, we may use cash proceeds from terminating investment options to purchase derivatives, such as futures, for transition management purposes if permitted by law and it is consistent with the Fund's investment strategy. We may, for instance, purchase derivatives where we undertake the termination of an investment option, with the proceeds deposited into cash temporarily. The aim of using derivatives in these circumstances would be to help reduce the risk of members' money in the Fund missing out on market returns during the period in which their funds are held in cash. Markets go up and down, so there is a risk the value of your investment may decrease.

Investment fee

The investment fee is payable to the investment managers of the investment options you choose. This fee generally includes the investment manager's fee, audit, custody and other general costs incurred in the administration of the underlying investment option. This fee is included in the daily unit price calculation for each investment option or when the rate is declared for the Asteron Capital Guaranteed (No. 1 and No. 4) Funds. They range from 0.11% pa to 0.55% pa. If your Suncorp Superannuation Bond or Suncorp Super Lifesaver policy commenced prior to 1 July 1992, the investment fee on your investment in the Asteron Capital Guaranteed Fund No. 1 is 5% of its yield. You can find the latest investment fees in the monthly investment options performance report available on our website or by calling us.

Indirect cost ratio (ICR)

This ratio is the total of the indirect costs of an investment option to the total average net assets of the Fund attributed to the investment option. Indirect costs are any amount that will reduce the return on an investment option that is not charged to you as a fee. It is an additional cost to you.

Buy-sell spreads

You may incur a buy-sell spread when you make contributions, withdraw or change your investment options. This 'spread' is the difference in the buying price and selling price of the investment option, and generally covers the transaction costs of buying and selling the underlying assets of that investment option. It ensures that non-transacting members aren't disadvantaged by the activity of transacting members. The spread isn't a fee paid to us or the investment manager. It is retained within the underlying investment option to cover these transaction costs.

Either the investment manager or us may vary the buy-sell spread costs from time to time including increasing these costs without notice when it is necessary to protect the interests of existing investors and if permitted by law. The updated information will be disclosed in our monthly investment options performance reports available on our website.

Performance fees

This fee is only charged by some investment managers for certain investment options when they outperform their stated benchmarks. It's an additional amount to the investment fee. As this is an expense of the Fund, any performance fee payable will be passed onto you without notice. We strongly recommend that you have the updated performance fee information before you make an investment decision.

Investment performance

The following tables show the performance of each investment option for the last five years as at 30 June. Returns are net of some fees and taxes. For more information on how performance is calculated, please see page 17. Investment performance reports are available by calling us.

Suncorp Personal Superannuation

Investment options	Investment returns (%) for the year ended 30 June:					5-year compound average return or since inception return to 30 June 2019 (% pa)
	2019	2018	2017	2016	2015	
Super Bond, Super Lifesaver (policies commencing after 1/7/92) & Super Bond Plus						
Asteron Capital Guaranteed Fund No.1	2.83	3.43	3.64	3.80	5.95	3.99
Asteron Capital Guaranteed Fund No.4	2.52	2.32	2.73	3.80	3.47	3.37
Suncorp Traditional Capital Stable Fund	6.85	7.02	4.85	3.29	7.46	5.88
Suncorp Traditional Growth Fund	9.01	12.83	9.27	3.08	12.14	9.21
Super Bond, Super Lifesaver (policies commencing after 1/7/92) Super Saver Plus & Senior Saver Plus						
Asteron Capital Guaranteed Fund No.1	3.87	4.45	4.65	4.75	6.85	4.98

Past performance should not be taken as an indicator of future performance.

Asset allocation

The following table provides the asset allocation (%) for each investment option for 2018 and 2019 as at 30 June. Amounts may not add up to 100% due to rounding.

Suncorp Personal Superannuation

Investment options	Cash		Australian fixed interest		International fixed interest		Property		Australian shares		International shares		Infrastructure		Alternative investments	
	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018
Suncorp Personal Superannuation																
Asteron Capital Guaranteed Fund No. 1	59.8	59.3	10.0	10.1	5.1	6.5	3.7	3.7	4.3	3.1	4.5	3.4	7.7	8.8	4.9	5.2
Asteron Capital Guaranteed Fund No. 4	54.0	54.2	35.8	35.7	2.0	3.2	1.4	1.2	2.1	1.2	-	-	3.4	2.7	1.4	1.9
Suncorp Traditional Capital Stable Fund	27.4	25.6	16.1	16.2	16.8	18.5	7.0	7.2	15.9	15.7	16.9	16.9	-	-	-	-
Suncorp Traditional Growth Fund	8.8	8.0	3.0	3.1	3.9	4.1	10.9	12.1	31.3	30.6	36.0	35.6	6.0	6.4	-	-

-- no allocation to this sector

Current investment managers

The investment manager as at 30 June 2019 is:

— Suncorp Corporate Services Pty Ltd

The investment manager may be changed and/or other investment manager(s) added from time to time.

Other important information

Superannuation guarantee contribution rate

The Superannuation Guarantee (SG) rate was increased to 9.5% from 1 July 2014, at which rate it currently remains. The SG rate will gradually increase to 12% of your ordinary time earnings.

The rate of increase to the SG rate is shown in the table on the next page.

Financial year commencing	SG rate
1 July 2014 – 30 June 2021	9.50%
1 July 2021 – 30 June 2022	10.00%
1 July 2022 – 30 June 2023	10.50%
1 July 2023 – 30 June 2024	11.00%
1 July 2024 – 30 June 2025	11.50%
1 July 2025 and later	12.00%

Generally, you're entitled to SG contributions from your employer if you're aged 18 or older and paid \$450 or more (before tax) in a month. It doesn't matter whether you're working full time, part time or casual, and it doesn't matter if you're a temporary resident of Australia.

Tax and Government charges

Taxes, duties and levies incurred by us are recovered directly from the assets of the investment options (where the expenses are investment costs) before determining unit prices, or from your account.

We deduct amounts from your account for any tax on contributions. The total amount of tax payable by the Fund is calculated at the end of the financial year. Tax is calculated on assessable income and is reduced by deductions allowable to the Fund. Therefore, the total amount of tax paid to the ATO may be less than the total amount deducted from members' accounts.

The Fund retains the benefit of this excess and may use this amount to cover expenses incurred in the administration, management or maintenance of the Fund.

For example, the cost of maintaining the Fund fluctuates on an annual basis due to the need to update systems, policies and processes to reflect changes to legislation or industry best practice. Properly incurred implementation costs for these types of projects may be paid from this excess. The total amount held within the SMT reserves to meet the properly incurred expenses from the financial year ending 30 June 2019 is \$9.3m.

SPSL has entered into a services agreement with ALSL, under which ALSL, as a Fund administrator, may apply to SPSL for reimbursement of expenses ALSL has properly incurred in providing additional services to the Fund for the benefit of certain members. If SPSL approves the application, the reimbursement may be paid from the excess.

Contributions tax surcharge

Contributions tax surcharge has been abolished for contributions made on or after 1 July 2005 but outstanding liabilities may still be payable. The contributions tax surcharge is deducted from members' accounts within 30 days of receipt of a tax assessment from the ATO. Your Annual Statement will show any contributions tax surcharge deducted from your account.

Delays in withdrawing or switching your benefits

The closure, suspension or termination of an investment option by an investment manager may cause delays in processing your withdrawal request. This delay, which may exceed (the maximum) 30 days within which a withdrawal request must be processed, may arise where the investment option can't be converted to cash within the period or it can but not without significantly impacting the value of the investment. You should consider this before selecting or changing your investment options.

Please note that 30 days' notice should be provided to us if you wish to switch or withdraw more than \$250,000.

Unit pricing delays

We may suspend unit pricing where in our opinion:

- a significant event or incident occurs that has the potential to affect investment markets,
- an event occurs that has the potential to affect unit prices,
- an external investment manager closes the underlying investment to applications and withdrawals, or
- the unit prices calculated have the potential to prejudice specific investors.

Other fees and costs

We may, to the extent permitted by law, deduct investment costs either from the assets of the Fund or directly from members' accounts by selling units to cover:

- costs incurred in buying, selling and valuing assets,
- Commonwealth and state taxes, duties, charges, levies, and
- costs incurred in obtaining investment advice.

In addition to the fees, the cost of any expenses properly incurred by the Trustee in managing and administering the Fund (such as investment monitoring, audit and legal fees etc), together with any statutory charges and lodgement fees applicable under Government legislation, may be deducted from the assets of the Fund and reimbursed to the Trustee.

Other costs that we incur may also be deducted from the assets of the Fund.

To understand all the fees payable in respect of your investment in an investment option, you should consider the relevant disclosure document.

Payable compensation amounts

In the event that compensation is payable in certain circumstances for a member who has exited the fund or is deceased, and that amount is less than \$20 each, it will be returned to the Fund unless otherwise directed by the Trustee.

Payments to and from other parties

Any payments (or benefits) we make to or receive from other parties are not an additional cost to you unless otherwise stated in the relevant disclosure document.

We may pay additional amounts to your adviser or their Licensee or other benefits on the total amount of funds they introduce to the Fund, or for its promotion. These payments won't exceed 0.50% p.a. of these funds and will be disclosed in your Statement of Advice.

Any alternative forms of remuneration we may also pay or receive will be in accordance with the Financial Services Council Industry Code of Practice. We keep a register of these payments which you can view by contacting us.

Requests for information

Your Annual Report provides you with financial and investment information to help you understand your super and your membership in the Fund. The Trust Deed, superannuation law and the life insurance policy taken out by the Trustee set out your rights and entitlements. You can request a copy of the following Fund documents by calling us:

- Trust Deed
- Policy documents
- Financial statements.

We may charge a fee to cover the cost of providing copies of some of these documents.

We welcome your feedback

If you have any feedback – we'd like to hear from you. If something's gone wrong, let us know so that we can try to help you. Our contact details are on page 38.

If you do need to make a complaint, we will try and resolve it to your satisfaction as quickly as possible.

However, if you are not satisfied with how it has been handled, or if we don't respond within the required time, you can take your complaint to the Australian Financial Complaints Authority (AFCA):

Online: afca.org.au

Email: info@afca.org.au

Phone: 1800 931 678 (free call)

Mail: Australian Financial Complaints Authority
GPO Box 3, Melbourne VIC 3001

AFCA provides fair and independent financial services complaint resolution that is free to Fund members.

There are some complaints AFCA may not be able to hear. Please contact them to see if they can deal with yours.

It's important we don't lose contact with you – lost members

We're required to report all 'lost members' to the ATO, for inclusion on the lost members register. That's why it's important that you continue to contribute to your super (if you're eligible) and keep your contact details up to date.

You'll be considered a lost member if:

- you are lost contactable – i.e. we can't contact you by mail or email and we haven't received any amounts for you and you haven't been in contact with us for more than one year; or
- you are lost inactive – i.e. you haven't contributed for more than five years and we haven't verified your address in the last two years.

Fees and charges (including insurance fees) will continue to be deducted from your account whilst you are a lost member, and we may cancel your insurance and transfer your account balance to an eligible rollover fund or your benefit might be payable to the ATO as unclaimed monies. For more details on our 'Eligible rollover fund' please see page 31.

Unclaimed amounts transferred to the ATO

Your super balance will become unclaimed monies, and be payable to the ATO if:

- you're aged 65 or more and we haven't received any amounts for you in more than two years and we haven't had any contact with you in the last five years, although we will always first try and make contact with you prior to payment of your benefit as unclaimed money
- your balance is less than \$6,000 and:
 - you are a lost uncontactable member – i.e. we can't contact you by mail or email and we haven't received any amounts for you and you haven't been in contact with us for more than one year; or
 - your account has an inactive low-balance – i.e. you don't have insurance with us, you're younger than 65 and haven't met a condition of release (without a payment restriction) under super law and we haven't received any amounts for you and you haven't changed your binding death benefit nominated beneficiaries or investment options or cancelled your insurance in the last 16 months.
- we can't pay your benefit (or a part of it) following your death or a family law payment split, despite reasonable efforts and after a reasonable amount of time; or
- you are a former temporary resident, six months has passed since both you departed Australia and your temporary visa was cancelled or expired and the ATO issues us with a notice requesting payment of your balance as unclaimed monies. We're not required to issue an exit statement under these circumstances, as it's unlikely to reach you. We rely on relief from the Australian Securities and Investments Commission (ASIC) not to provide exit statements when a benefit is paid to the ATO as unclaimed money for a former temporary resident.

You can opt to permanently exclude yourself from becoming a lost member or opt-out of inactive low-balance unclaimed monies. Go online or call our Contact centre for more information. If you do take action to stop your balance from becoming unclaimed, we will continue to charge fees to it (as outlined in the

rules for your account contained in the guide or rules for your product) which may reduce your account balance over time.

If your super does become unclaimed, it may not remain unclaimed for long. Unless you're a former temporary resident, if you have another active super account(s) the ATO will try to consolidate your unclaimed super with your active super, if the combined balance will be at least \$6,000. If you're eligible to receive your benefit because you have met a 'condition of release' under super law, you should contact the ATO directly.

Eligible rollover fund

If we lose contact with you or your account balance falls below \$1,200 we may transfer you to an eligible rollover fund (ERF). If your account is transferred to the ERF, you'll no longer be a member of the Fund and any insurance cover you have will stop. We've selected the SMF Eligible Rollover Fund as our ERF. You can contact them at:

Mail: Fund Administrator
SMF Eligible Rollover Fund
GPO Box 264
Melbourne VIC 3001

Phone: 1800 677 306

Trustee indemnity

Under the Trust Deed, except in the case of fraud, breach of trust or duty, or wilful neglect, the Trustee has the right to be indemnified out of the Fund's assets for all liabilities it may incur. The Trustee has appropriate professional indemnity insurance.

Bankruptcy and super

A trustee in bankruptcy can recover certain super contributions if they are made with the intention to defeat creditors. Therefore, if we receive the relevant notification, we may be forced to freeze super benefits. If contributions are recovered by the trustee in bankruptcy under these provisions, we have no obligation to repay fees, charges or taxes applicable to those contributions.

Trans-Tasman portability

Under the Trans-Tasman portability scheme arrangement, we can transfer your entire* super account balance from Australia to a New Zealand KiwiSaver scheme provided certain pre-conditions are met. For example, we must be satisfied that you have emigrated permanently to New Zealand, you already have a KiwiSaver scheme account and that scheme is willing to accept the transfer. Other conditions also apply. Please note that we don't currently accept transfers from KiwiSaver scheme accounts. Please see our website suncorp.com.au/super for more information.

* Partial transfers are not permitted.

Privacy

We appreciate that privacy is important to you. Our Privacy Statement is available at suncorp.com.au/privacy. Please also refer to the Suncorp Group Privacy Policy at suncorp.com.au/privacy.

Superannuation Prudential Standards

As part of the Government's Stronger Super Reforms superannuation prudential standards were introduced by the Australian Prudential Regulation Authority (APRA) for strengthening the governance, integrity and regulatory settings of the superannuation system for APRA-regulated superannuation funds. The Trustee has implemented these standards. APRA may update or introduce new standards from time to time. If it does, the Trustee will implement any changes to the new standards as required.

Financial information

Reserves

A reserve is an unallocated sum of money over and above the amount necessary to back the accumulated account balances of members.

Movement in reserves

The following table shows the level of and movement in the reserves of the Fund as at 30 June 2019.

	2019	Amended 2018	2017
Statement of change in reserves	\$'000	\$'000	\$'000
General expense and tax reserve			
Balance at the beginning of the financial year	12,129	2,482	955
Results from superannuation activities	(9,722)	9,647	1,527
Balance at the end of the financial year	2,407	12,129	2,482

The Statement of change in reserves figures for 2018 in the Annual Report for the year ended 30 June 2018 were incorrect and the correct figures are stated in the table above. The error did not have any financial impact on your account.

Management of reserves

The Trustee has discretionary powers in the management and use of reserves. Reserves may be used to meet costs reasonably and properly incurred in the administration, development or winding up of your division and which are not inherently included in administration fees already charged by the Trustee. At the present time, the Trustee is of the view that, after making sufficient provision for these costs, any surplus may be allocated to members' accounts in an equitable manner.

As at 30 June 2019, reserves were invested in cash.

Abridged financial information

The following tables show the abridged financial information of the Fund for the year ended 30 June 2019. A copy of the audited financial report and the auditor's report will be made available to members on request. This information takes into account all the divisions within the Fund.

Suncorp Master Trust

Statement of Financial Position as at 30 June	2019 \$'000	Amended 2018 \$'000
Assets		
Cash and cash equivalents	123,107	73,607
Investment securities	6,756,936	6,883,759
Contributions receivables	-	-
Investments receivables	6,446	6,575
Trust distribution receivables	112,002	96,222
Other income receivables	3,115	1,411
Total assets	7,001,606	7,061,574
Liabilities		
Benefits payable	9,205	9,026
Investments payable	1,553	6,314
Administration fees payable	54,582	32,922
Payables	7,246	2,557
Current tax liabilities	5,873	2,290
Deferred tax liabilities	12,556	7,963
Total liabilities excluding member benefits	91,015	61,072
Net assets available for member benefits	6,910,591	7,000,502
Member liabilities		
Allocated to members	6,903,125	6,986,684
Unallocated to members	5,059	1,689
Total member liabilities	6,908,184	6,988,373
Total net assets	2,407	12,129
Equity		
General expense and tax reserve	2,407	12,129
Total equity	2,407	12,129

The Statement of Financial Position figures for 2018 in the Annual Report for the year ended 30 June 2018 were incorrect and the correct figures are stated in the table above. The error did not have any financial impact on your account.

Suncorp Master Trust

Income Statement for the year ended 30 June	2019 \$'000	Amended 2018 \$'000
Revenue		
Interest income on financial assets not at fair value through profit or loss	1,644	1,826
Trust distributions and dividend income	334,771	367,217
Net gains on financial assets at fair value through profit or loss	130,725	208,412
Total investment income	467,140	577,455
Other income	5,553	3,386
Total revenue	472,693	580,841
Expenses		
Investment expenses	(14,432)	(16,919)
Administration expenses	(58,593)	(50,669)
Trustee fee and reimbursements	(17,649)	(8,648)
Other operating expenses	(668)	(672)
Total expenses	(91,342)	(76,908)
Operating results before income tax	381,351	503,933
Income tax expense	(4,846)	(22,109)
Operating results after income tax expense	376,505	481,824
Net benefits allocated to defined contribution member accounts	(386,227)	(472,177)
Results from superannuation activities	(9,722)	9,647

The Income Statement figures for 2018 in the Annual Report for the year ended 30 June 2018 were incorrect and the correct figures are stated in the table above. The error did not have any financial impact on your account.

Statement of changes in member benefits for the financial year ended 30 June	2019 \$'000	Amended 2018 \$'000
Balance at the beginning of the financial year	6,988,373	6,883,153
Employer contributions	327,142	338,391
Members' contributions	76,289	83,957
Transfer from other funds	267,051	276,646
Other contributions	5,365	4,843
Total contributions before contributions tax	675,847	703,837
Contributions tax	(50,246)	(53,283)
Total contributions net of contributions tax	625,601	650,554
Benefits paid or payable	(1,049,050)	(957,774)
Life insurance expenses	(154,522)	(149,529)
Income tax on life insurance expenses	23,178	22,429
Life insurance benefits	88,377	67,363
Net benefits and expenses paid to life insurance	(1,092,017)	(1,017,511)
Net benefits allocated to defined contribution member accounts, comprising:		
investment income and other revenue	471,762	580,039
administration and other expenses	(85,535)	(107,862)
Net benefits allocated to defined contribution member accounts	386,227	472,177
Balance at the end of the financial year	6,908,184	6,988,373

The Statement of changes in member benefits figures for 2018 in the Annual Report for the year ended 30 June 2018 were incorrect and the correct figures are stated in the table above. The error did not have any financial impact on your account.

How to contact us



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