

Suncorp Master Trust

Annual Report for the year ended
30 June 2015



Important disclosure

Suncorp Portfolio Services Limited (Trustee) (ABN 61 063 427 958, AFSL 237905, RSE Licence No L0002059) and Suncorp Life & Superannuation Limited (SLSL) (ABN 87 073 979 530, AFSL 229880) are related bodies corporate of Suncorp Group Limited (Suncorp) (ABN 66 145 290 124). The obligations of the Trustee are not guaranteed by any other company within the Suncorp Group. Except as otherwise stated, Suncorp and its subsidiaries do not guarantee the repayment of capital invested in or the investment performance of this product. This product is not a bank deposit or other bank liability and is subject to investment risk including possible delays in repayment and loss of the interest and principal invested.

About this Annual Report

This document was prepared on 18 September 2015.

The Trustee is the issuer of this Annual Report and takes responsibility for its contents. The information contained in this Annual Report is current as at the date of preparation but may be subject to change. The information is of a general nature only and does not constitute personal financial advice and must not be relied on as such. In preparing this material we have not taken into account your objectives, financial circumstances or needs. Before making a decision based on this information you should consider the appropriateness of the information, having regard to your objectives, financial circumstances and needs. Before deciding to open an account or continuing to hold an interest, you should read the relevant Product Disclosure Statement (PDS) and consider how the information contained in this Annual Report relates to your own situation. We recommend that before you make any decisions, you speak to an adviser who will be able to help you with your investment and insurance decisions. While we believe the information contained in this report to be correct at the date of publication, to the extent that information has been provided by a third party, no warranty of accuracy or reliability is given and no responsibility is accepted for errors or omissions (including negligence).

This Annual Report incorporates the following products which are part of the Suncorp Master Trust (Fund) (ABN 98 350 952 022, RSE Fund Registration No R1056655):

- Suncorp Superannuation Bond
- Suncorp Super Lifesaver
- Suncorp Superannuation Investment
- Superannuation Bonus (endowment and whole of life)
- Superannuation Term Life

As an investor in one of these products, you are a member of the Fund. SLSL provides administration services to the Fund.

This Annual Report is to be read in conjunction with your Annual Statement. Throughout this Annual Report, unless otherwise specified, references to:

- ‘we’, ‘us’, ‘our’ and ‘Trustee’ means Suncorp Portfolio Services Limited
- ‘adviser’ means a qualified financial adviser
- ‘Insurer’ and ‘Suncorp Life’ means Suncorp Life and Superannuation Limited
- ‘Suncorp’ means the Suncorp Group and is the group of companies including the Trustee, SLSL and related companies
- ‘Fund’ means Suncorp Master Trust
- ‘you’, ‘your’ and ‘member’ means a member of the Fund
- ‘business day’ means a Sydney business day other than a Saturday, Sunday or public holiday in Sydney.

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Your 2014/15 Annual Report

Dear Member,

Superannuation is one of our biggest and most valuable financial assets and its importance to the lives of Australians can not be overstated: it's our opportunity to create the retirement we want and live with confidence knowing it's there waiting for us.

Despite short-term market volatility, for most Australians, super remains an excellent, tax-effective way of saving for your retirement.

The Australian Superannuation industry operates in a dynamic environment and is subject to changes in government policy, regulating authorities and the superannuation industry itself. We are committed to keeping you updated as to these changes and what they mean for your super investment.

This year, the Government made no changes to the taxation of superannuation in the budget and the Super Guarantee (SG) rate remains at 9.5% for all working Australians.

From 1 July 2016 the Government intends to reduce red tape by streamlining the lost and unclaimed super process making it easier to aggregate your super and maximise your investment. As an existing member we have simplified the process for you, visit our website for more details.

Thank you for choosing Suncorp to help you make the most of your super. We feel privileged to be part of your super journey and I encourage you to take the time to review your Annual Report.

Yours faithfully,



Geoff Summerhayes
CEO
Suncorp Life

Important changes to super

Stronger Super

The Federal Government has introduced a package of super reforms known as 'Stronger Super', aimed at strengthening the governance, integrity and regulation of the superannuation system.

Two of the key aspects of the Stronger Super reforms include:

- the introduction of a new simple, low cost default superannuation product called 'MySuper' in January 2014.
- making the processing of everyday transactions easier, cheaper and faster, through 'SuperStream'.

SuperStream

SuperStream is a package of measures designed to enhance the 'back office' of superannuation. When fully implemented, these measures are designed to improve the productivity of the superannuation system and make the system easier to use.

The SuperStream reforms include measures to implement new data and e-commerce standards for superannuation transactions, which will allow for more automated and timely processing of transactions.

In addition, members can use the ATO's online SuperSeeker facility at any time to:

- find lost super,
- find ATO-held super.

The online SuperSeeker facility is available at www.ato.gov.au/superseeker.

Alternatively, we can carry a lost super search on your behalf. If you have a super account with us, we can help you transfer any lost super money into your account.

This lost super service is available online at www.suncorp.com.au/lostsuper.

Access to super upon terminal illness

From 1 July 2015 members with a terminal medical condition can access their super earlier. Currently, members must have two medical practitioners (including a specialist) certify that they are likely to die within 24 months (previously 12 months) to gain unrestricted tax free access to their super. The Government will change this period to 24 months giving terminally ill patients earlier access to their super.

Please note that this change does not automatically apply to insurance cover you may have in your super fund. You will need to check the terms and conditions of the insurance cover which applies to you to see whether this change is included. In the event that you access your super balance in the circumstances outlined in this section you should ensure that you retain money in your super fund to pay insurance fees. For more information we recommend that you speak to your adviser.

Increase to superannuation guarantee contribution rate

The Superannuation Guarantee (SG) rate was increased to 9.5% from 1 July 2014, at which rate it currently remains. The SG rate will gradually increase to 12% of your ordinary earnings.

The proposed rate of increase to the SG rate is shown in the table below.

Period	SG rate
1 July 2014 – 30 June 2021	9.50%
1 July 2021 – 30 June 2022	10.00%
1 July 2022 – 30 June 2023	10.50%
1 July 2023 – 30 June 2024	11.00%
1 July 2024 – 30 June 2025	11.50%
1 July 2025 and later	12.00%

Generally, you're entitled to SG contributions from your employer if you're aged 18 or older and paid \$450 or more (before tax) in a month. It doesn't matter whether you're working full time, part time or casual, and it doesn't matter if you're a temporary resident of Australia.

Higher concessional contributions cap for pre-retirees

There are limits (also called 'contribution caps') on the amounts you can contribute to super in any one financial year without penalty.

A higher concessional contribution limit of \$35,000 applied to individuals aged 49 or over on 30 June 2014 (the limit for those under age 49 was \$30,000), which means that individuals can make higher contributions to super without penalty in the lead up to retirement.

More flexibility for breaches of the after-tax super contribution limit

There is a limit of \$180,000 per year (or \$540,000 over three years for clients under age 65) for making after-tax (sometimes called 'non-concessional') contributions to super, with financial penalties for breaching the limit.

Individuals can elect to withdraw non-concessional contributions they've made from 1 July 2013 in excess of the limit, and 85% of the associated earnings. (The election generally needs to be made within 60 days from when the Australian Taxation Office issues the determination of the individual's excess contributions and associated earnings.) The full earnings are then taxed at the individual's marginal tax rate less a 15% non-refundable tax offset. Where this option is chosen, no excess contributions tax is payable. Individuals who leave their excess contributions in the fund are still taxed on these contributions at the top marginal rate.

Higher contribution tax for very high income earners

There is a reduced tax concession on certain concessional contributions for very high income earners. Broadly speaking, an individual has a liability for the extra tax for an income year if the sum of their relevant income and taxed contributions for the income year exceed \$300,000. Affected contributions made on or after 1 July 2012 are subject to an extra 15% tax (increasing the effective tax rate to 30%).

Generally, if your income is under \$300,000, but when your concessional contributions are included the total amount is above \$300,000, the extra 15% tax applies only to the excess.

If your income is \$300,000 or higher before adding the concessional contribution amount, the extra 15% tax applies to all of the concessional contributions.

Special provisions apply for members of defined benefit funds. Exemptions apply for former temporary residents and Federal judges.

Low-income super contribution (LISC)

The low-income superannuation contribution (LISC) is a Government superannuation payment of up to \$500 a year in tax paid on concessional contributions to super for people with low incomes up to \$37,000. Individuals who are entitled to less than \$10 will have their entitlement rounded up to \$10.

The LISC will be repealed from 1 July 2017 (ie. it will not apply to concessional contributions made for financial years starting 1 July 2017 and later).

Government co-contributions

If you make a personal contribution from 'after-tax' money (that's money you've paid income tax on – ie. your take-home pay), you may be eligible to receive an additional contribution into your account from the Government. This is known as the Government co-contribution scheme.

If you earn less than \$35,454 a year (in the 2015/16 financial year) and you make \$1,000 in after-tax contributions, the Government may contribute the maximum \$500 to your retirement savings.

The Government's co-contribution amount decreases for those on higher incomes, but you can still benefit from the co-contribution scheme if you earn less than \$50,454 a year.

Lost and unclaimed super

The Government has proposed that from 1 July 2016 they will implement a package of measures that will reduce red tape for super funds and individuals by removing redundant reporting obligations and by streamlining lost and unclaimed super administrative arrangements. If the changes do go ahead in part or in full, they will make it easier for individuals to be reunited with their lost and unclaimed super.

Unclaimed money

The Government has proposed to increase the lost member small account threshold in two stages, from \$2,000 to \$4,000 on 31 December 2015 and then to \$6,000 on 31 December 2016. This means account balances for members meeting the definition of a 'lost member' or unclaimed money will be transferred to the ATO. The intent of this policy is to protect the balances of small accounts from erosion by fees. You can find more information on unclaimed money in the Other important information section of this Annual Report.

Investments

Investment objective and strategy

The Trustee offers a number of super products under the Fund. These products range from risk-only insurance policies (eg. term life insurance) to super investment policies. Your benefits and entitlements under the Fund will depend on the policy you've chosen. This information is contained in your Policy document (where applicable) and also appears each year in your Annual Statement.

Suncorp Superannuation Bond and Suncorp Super Lifesaver members

The assets of the Fund are invested entirely in individual life policies with Suncorp Life.

Suncorp Superannuation Investment, Superannuation Bonus (endowment and whole of life) and Superannuation Term Life members

The assets of the Fund are invested entirely in the Suncorp Capital Guaranteed Fund No. 1 issued by Suncorp Life.

Suncorp Life currently invests in trusts issued by Suncorp Funds Pty Ltd (ABN 96 153 008 354) (SFPL).

If you became a member of the Fund as a result of purchasing Suncorp Superannuation Term Life Insurance, you are entitled to benefits under life insurance policies held by the Trustee.

The insurance fee that you pay for Suncorp Superannuation Term Life Insurance is a contribution to the Fund. The payment of a benefit by the Trustee must comply with super legislation. If the Trustee can't pay a benefit because of super legislation, your benefit may need to be transferred to another complying super fund.

We don't take labour standards, environmental, social and ethical considerations into account when selecting, retaining or terminating investment options.

Changes to your investment options

From time to time, investment options may be closed, suspended or terminated by an external investment manager or by us. This may happen where:

- the investment option is no longer offered by the investment manager
- the total amount of investor's money in the investment option has grown too large for the investment manager to continue with its current investment strategy
- laws change so that some investment types are no longer permissible
- we determine that it's in the best interests of the members, or
- the investment option may no longer be economically viable.

If an investment option is closed, suspended or terminated, this may cause delays in processing withdrawals and transfer requests. This delay may be more than 30 days and the unit price used to process your transaction may differ from the price applicable on the day you lodged your request.

Where an investment option is closed, suspended or terminated, we'll write to you in advance (where possible) to notify you of this change. You'll then be able to review your strategy with your adviser. Where we're unable to tell you in advance, we'll determine a replacement option (one that is comparable to your investment option) in which to invest your money until you've been able to review your investment strategy.

Other changes to investment options

The following investment option has had a change of name.

Date	Old name	New name
24-Feb-15	Suncorp Traditional Capital Stable Fund	Suncorp Traditional Conservative Fund

The following investment options have had a change in buy-sell spread.

Date	Investment option	Old buy-sell spread	New buy-sell spread
12-Feb-15	Suncorp Traditional Conservative Fund	Nil	+/- 0.11%
12-Feb-15	Suncorp Traditional Growth Fund	Nil	+/- 0.19%

The following investment options have had a change in asset allocation.

Date	Investment option	Strategic allocation	Ranges
01-Jun-15	Suncorp Traditional Conservative Fund¹		
	Australian equity	15%	10-30%
	Global equity (unhedged)	16%	10-30%
	Australian listed property	4%	0-15%
	Global listed property	0%	0%
	Unlisted infrastructure	0%	0%
	Unlisted property	5%	0-15%
	Australian fixed interest	16%	0-40%
	Global fixed interest (hedged)	17%	0-40%
	Cash	27%	10-50%

Date	Investment option	Strategic allocation	Ranges
01-Jun-15	Suncorp Traditional Growth Fund¹		
	Australian equity	30%	20-50%
	Global equity (unhedged)	35%	20-50%
	Australian listed property	5%	10-15%
	Global listed property	4%	10-15%
	Unlisted infrastructure	5%	0-20%
	Unlisted property	5%	0-20%
	Australian fixed interest	3%	0-20%
	Global fixed interest (hedged)	4%	0-20%
	Cash	9%	0-20%

¹ SLSL may depart from the allocations and ranges.

Related companies

We, SFPL and Suncorp Life are part of the Suncorp Group.

We don't deal with our related companies more favourably than we would with any other independent service provider.

Standard Risk Measure

The Standard Risk Measure (SRM) is a calculation we do to help make it easier for you to compare the riskiness of investment options. Technically it tells you how many negative annual returns an investment option can be expected to deliver over any 20 year period.

The SRM is not a complete assessment of all forms of investment risk. For instance, it doesn't detail what the size of a negative return could be or the potential for a positive return to be less than you may require to meet your objectives. Further, it doesn't take into account the impact of the administration fee or any part of the management fee that is not paid to an investment manager, and tax on the likelihood of a negative return.

You should still ensure you are comfortable with the risks and potential losses associated with your chosen investment option(s).

You can find more information on the methodology we use to calculate the SRM, and a SRM for all of our investment options, in the Understanding Investment Risk Flyer on our website.

The actual measure for each investment option can change at any time, for example because of market conditions, so you should always check the most up-to-date information before you make a decision.

How investment performance is calculated

Suncorp Capital Guaranteed Fund No. 1 and No. 4

The declared interest rates for both of these Suncorp Capital Guaranteed Funds are determined based on several factors, including:

- the investment income received after an allowance for tax, including both realised and unrealised capital gains and losses
- transfers to and from reserves in order to smooth returns over time and provide for guarantees
- issuer and investment fees
- expenses such as brokerage, stamp duty, taxes, levies, and
- expenses incurred in managing the assets.

Suncorp Capital Guaranteed Fund No. 1

Suncorp Life declares interest rates in arrears for this investment option at 30 June each year. Interest is calculated on the daily account balance and credited to your account on 30 June each year.

We use an interim interest rate to calculate interest on full withdrawals made before the interest rate is declared (including full switches to another investment option). The interim rate can be changed by Suncorp Life at any time and will apply from the previous 1 July. The final declared rate on 30 June may be less than the interim rate that has applied during the past year.

Suncorp Capital Guaranteed Fund No. 4

Suncorp Life will declare interest rates for this investment option in advance and has the discretion to vary the declared rates from time to time. The existing declared rates will remain effective and accrue on a daily basis until a new interest rate is declared.

An investment in either of these investment options (Suncorp Capital Guaranteed Fund No. 1 and No. 4) provides a participating benefit. This means that the profits arising in respect of these investment options are allocated 80% to members and 20% to Suncorp Life as shareholder.

What is guaranteed?

Suncorp Life guarantees the capital value of your investment in the Suncorp Capital Guaranteed Funds (No. 1 and No. 4). The capital value is the amount you've invested and earnings that have been credited to your account at the rate declared at 30 June each year.

Your capital value can still decrease as a result of benefit payments, transfers out, contribution tax and other fee deductions.

Suncorp Life reserves the right to limit the amount invested from time to time in all of these investment options. Please ask your adviser or call us prior to investing to confirm whether any limits are in place.

For all other investment options

Investment performance is generally calculated net of the applicable investment fee, tax and the maximum issuer fee. Please note that if you're eligible for a lower issuer fee, the returns applicable to your account will be higher.

However, when calculating investment performance, we generally don't take into account contributions tax, entry fees, deferred entry fees, exit fees and any discretionary ongoing fees such as insurance fees and adviser service fees. If we calculate the investment performance for an investment option in a different way to this method we'll include an explanation of how the investment performance has been calculated in the investment performance report which is on our website. If the web is not for you, you can get a copy of the report by calling us.

You should be aware that the investment performance information for the investment options may differ from the performance of the underlying investment managers. This may be due to:

- holding some assets in cash or short-term securities for liquidity purposes
- provisions for tax and distribution of tax credits
- a lag between when the underlying investment managers report their performance and when the value of the underlying investment option is reflected in the unit prices
- the fees and charges that apply.

Investments exceeding 5%

As at 30 June 2015, the following investment exceeded 5% of the total assets of your division of the Fund¹.

Investment	Percentage
Suncorp Life & Superannuation Limited Insurance policies	100%

¹ The Fund is made up of divisions, so assets are shown as a percentage of the relevant division.

Use of derivatives

Derivatives are securities that derive their value from another security. Commonly known derivatives include futures and options. We don't currently invest directly in derivatives, however, the underlying investment managers for your investment option(s) may use derivatives. Please note that the investment strategy of each investment option doesn't allow the use of derivatives for speculation or gearing purposes. You can find out more about the investment objectives, strategy or investment style for a particular investment option in the PDS or by calling us.

Investment fee

The investment fee is payable to the investment managers of the investment options you choose. This fee is included in the daily unit price calculation for each investment option or when the rate is declared for the Suncorp Capital Guaranteed (No. 1 and No. 4) Funds. The investment fee depends on the investment option(s) you select. They range from 1.20% pa to 1.25% pa. If your Suncorp Superannuation Bond or Suncorp Super Lifesaver policy commenced prior to 1 July 1992, the investment fee on your investment in the Suncorp Capital Guaranteed Fund No. 1 is 5% of its yield. You can find the latest investment fees in the investment performance report available on our website or by calling us.

Indirect Cost Ratio (ICR)

This ratio is the total of the indirect costs of an investment option to the total average net assets of the Fund attributed to the investment option. Indirect costs are any amount that will reduce the return on an investment option that is not charged to you as a fee. It is an additional cost to you.

Buy-sell spreads

You may incur a buy-sell spread when you make contributions, withdraw or change your investment options. This 'spread' is the difference in the buying price and selling price of the investment option, and generally covers the transaction costs of buying and selling the underlying assets of that investment option. It ensures that non-transacting members aren't disadvantaged by the activity of transacting members. The spread isn't a fee paid to us or the investment manager. It is retained within the underlying investment option to cover these transaction costs.

The investment manager (including us) may vary the buy-sell spread costs from time to time including increasing these costs without notice when it is necessary to protect the interests of existing investors and if permitted by law. The updated information will be disclosed in our monthly investment options performance reports available on our website.

Performance based fees

This fee is only charged by some investment managers for certain investment options when they outperform their stated benchmarks. It's an additional amount to the investment fee. As this is an expense of the Fund, any performance fee payable will be passed onto you without notice.

We strongly recommend that you have the updated performance fee information before you make an investment decision.

Investment performance

The following table shows the performance of each investment option for the last five years as at 30 June. Returns are net of some fees and taxes. For more information on how performance is calculated, please see page 9.

Investment performance reports are available by calling us.

Suncorp Personal Superannuation

Investment options	Investment returns (%) for the year ended 30 June					5 year compound average return to 30 June 2015 (% pa)
	2015	2014	2013	2012	2011	
Super Bond, Super Lifesaver (Policies commencing after 1/7/92) & Super Bond Plus						
Suncorp Capital Guaranteed Fund No. 1	6.0	8.9	2.9	4.7	5.3	5.8
Suncorp Capital Guaranteed Fund No. 4	3.5	6.7	3.0	4.6	4.4	4.5
Suncorp Traditional Capital Stable Fund	12.1	13.4	17.4	0.5	7.4	10.0
Suncorp Traditional Growth Fund	7.5	8.3	9.4	3.8	4.9	6.7
Super Bond & Super Lifesaver (Policies commencing before 1/7/92) Super Saver Plus & Senior Saver Plus						
Suncorp Capital Guaranteed Fund No. 1	6.9	9.8	3.9	5.6	6.2	6.8

Past performance should not be taken as an indicator of future performance.

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Asset allocation

The following table provides the asset allocation (%) for each investment option for 2014 and 2015 as at 30 June. Amounts may not add up to 100% due to rounding.

Suncorp Personal Superannuation

Investment options	Cash		Australian fixed interest		International fixed interest		Australian shares		International shares		Property		Other	
	2015	2014	2015	2014	2015	2014	2015	2014	2015	2014	2015	2014	2015	2014
Suncorp Personal Superannuation														
Suncorp Capital Guaranteed Fund No. 1	72.3	59.5	10.0	15.6	-	-	8.7	13.3	9.1	11.3	-	-	-	-
Suncorp Traditional Growth Fund	15.2	13.6	2.9	2.9	4.1	7.4	32.1	35.2	36.8	33.5	8.9	7.4	-	-
Suncorp Traditional Capital Stable Fund	28.2	23.4	16.4	15.2	17.3	23.4	16.7	17.4	17.4	17.4	4.0	3.2	-	-
Suncorp Capital Guaranteed Fund No. 4	59.6	53.9	34.5	35.8	-	-	3.0	6.0	-	-	2.9	4.3	-	-

'-' there was no allocation to this sector.

Current investment managers

The investment manager offering investment options as at 30 June 2015 is:

- Nikko AM Limited.

The investment manager may be changed and/or other investment manager(s) added from time to time.

Other important information

Delays in withdrawing or switching your benefits

The closure, suspension or termination of an investment option by an investment manager may cause delays in processing your withdrawal request. This delay, which may exceed (the maximum) 30 days within which a withdrawal request must be processed, may arise where the investment option can't be converted to cash within the period or it can but not without significantly impacting the value of the investment. You should consider this before selecting or changing your investment options.

Please note that 30 days notice should be provided to us if you wish to switch or withdraw more than \$250,000.

Unit pricing delays

We may suspend unit pricing where in our opinion:

- a significant event or incident occurs that has the potential to affect investment markets
- an event occurs that has the potential to affect unit prices
- an external investment manager closes the underlying investment to applications and withdrawals
- the unit prices calculated have the potential to prejudice specific investors.

Other fees and costs

We may, to the extent permitted by law, deduct investment costs either from the assets of the Fund or directly from members' accounts by selling units to cover:

- costs incurred in buying, selling and valuing assets,
- federal and state taxes, duties, charges, levies, and
- costs incurred in obtaining investment advice.

In addition to the above, any expenses which are properly incurred by the Trustee in managing and administering the Fund (such as investment monitoring, audit and legal fees etc.) together with any statutory charges and lodgement fees applicable under Government legislation, may be deducted from the assets of the Fund.

To understand all of the fees payable in respect of your investment in an investment option, you should consider both the PDS and the relevant investment manager's PDS.

Payable compensation amounts

In the event that compensation is payable in certain circumstances for a member who has exited the fund or is deceased, and that amount is less than \$20, it will be returned to the Fund unless otherwise requested from the Trustee. When such amounts are payable, we will put a notice in the relevant annual report and on our website.

Requests for information

Your Annual Report provides you with financial and investment information to help you understand your super and your membership in the Fund. The Trust Deed, superannuation law and the life insurance policy taken out by the Trustee set out your rights and entitlements.

You can request a copy of the following documents by calling us:

- Trust Deed
- Policy documents
- Financial statements.

We may charge a fee to cover the cost of providing copies of some of these documents.

We welcome your feedback

If you have any feedback – we'd like to hear from you. You can find details on how to contact us on the back cover. This also includes any issues or complaints you may have. We make every effort to ensure your complaints are resolved satisfactorily and quickly.

However, if your complaint isn't answered within 90 days, or you're not satisfied with the way it was handled, you may take your complaint to the Superannuation Complaints Tribunal (SCT).

The SCT is an independent tribunal set up by the Government to help with the resolution of super complaints.

Mail Superannuation Complaints Tribunal
Locked Bag 3060
Melbourne VIC 3001

Phone 1300 884 114

We're also a member of the Financial Ombudsman Service (FOS). You can generally refer complaints outside the SCT's authority to FOS. Our member number is 11123.

Mail Financial Ombudsman Service Limited
GPO Box 3
Melbourne VIC 3001

Phone 1300 780 808

It's important we don't lose contact with you – lost members

We're required to report all 'lost members' to the ATO, which keeps a lost member's register. That's why it's important that you keep us up to date with your current address at all times.

You'll be considered a lost member if:

- we receive one piece of returned mail from your last known address and we haven't received a contribution or rollover from you for 12 months, or
- you are an inactive member - you must have joined the fund for more than two years and we have not received any contributions or rollover amounts from you for the last five years, or

- you transferred from another super fund as a lost member.

Any applicable fees and insurance fees will continue to be deducted from your account whilst we have lost contact with you and we may transfer the remainder of your account balance to an eligible rollover fund. For more details please see 'Eligible rollover fund' below.

Unclaimed money and amounts paid to the ATO

An account balance will be paid to the ATO as unclaimed monies if:

- you're aged 65 or over, we haven't received any amounts for two years and we've been unable to contact you again (after making reasonable efforts) after five years since our last contact, or
- following a relationship breakdown, we are unable to ensure that a non-member spouse receives their entitlement after making reasonable efforts to contact them and after a reasonable time has passed.

An account balance will also be paid to the ATO if:

- you're a 'lost member', and
 - your account balance is less than \$2,000 (or the proposed balance of less than \$4,000 commencing 31 December 2015), or
 - we haven't received any amounts for 12 months (and it is not possible to pay an amount to you).

The ATO may instruct us to transfer the benefits of temporary residents to the ATO if:

- a temporary resident has left Australia, and
- their temporary visa expired/ceased more than six months prior.

If we're instructed to transfer your benefits to the ATO, your account will be closed. We're not required to issue an exit statement under these circumstances, as it's unlikely to reach you. We rely on relief from the Australian Securities and Investment Commission (ASIC) not to provide exit statements or notify you in these circumstances. Once your benefit is transferred to the ATO, it can only be accessed if you meet a 'condition of release'.

Any person who has a claim to a benefit will then need to contact the ATO.

Accounts without balances

Your account may be closed by us, by the end of a financial year, if you have not made any transactions on your account for that year and either of the following has occurred in the prior financial year:

- you opened an account with a zero account balance with us in the previous financial year and never transacted on it, or
- your account balance is exhausted due to ongoing fees in a previous financial year.

We may not provide a periodic statement in this situation as your account will not have any transactions to report on over this period and your account would have been closed. Should you still wish to hold an account after that point, you will need to open a new account with us.

If you have insurance cover attached to your superannuation account, you will not be impacted by this change. You will continue to receive a lapse notice in sufficient time to contribute to your account and continue your insurance cover.

Eligible rollover fund

If we lose contact with you or your account balance falls below \$1,200 we may transfer you to an eligible rollover fund (ERF). If your account is transferred to the ERF, you'll no longer be a member of the Fund and any insurance cover you have will stop. We've selected the Australian Eligible Rollover Fund as our ERF (which can change at any time without notice). You can contact them at:

Mail The Plan Administrator
 Australian Eligible Rollover Fund
 Locked Bag No 5429
 Parramatta NSW 2124

Phone 1800 677 424

Trustee indemnity

Under the Trust Deed, except in the case of fraud, breach of trust or duty, or wilful neglect, the Trustee has the right to be indemnified out of the Fund's assets for all liabilities it may incur. The Trustee has appropriate professional indemnity insurance.

Bankruptcy and super

A trustee in bankruptcy can recover certain super contributions made after 28 July 2006 if they are made with the intention to defeat creditors. Therefore, if we receive the relevant notification, we may be forced to freeze super benefits. If contributions are recovered by the trustee in bankruptcy under these provisions, we have no obligation to repay fees, charges or taxes applicable to those contributions.

Trans-Tasman portability

Under the Trans-Tasman portability scheme arrangement, we are able to transfer your entire* super account balance from Australia to a New Zealand KiwiSaver scheme provided certain pre-conditions are met. For example, we have to be satisfied that you have emigrated permanently to New Zealand, you already have a KiwiSaver scheme account and that scheme is willing to accept the transfer. Other conditions also apply. Please note that we don't currently accept transfers from KiwiSaver scheme accounts. Please see our website www.suncorp.com.au/super for more information.

*Partial transfers are not permitted.

Privacy

We appreciate that privacy is important to you, our Privacy Statement is available at www.suncorp.com.au/privacy. Please also refer to the Suncorp Group Privacy Policy at www.suncorp.com.au/privacy.

Superannuation Prudential Standards

As part of the Government's Stronger Super Reforms superannuation prudential standards have been introduced by APRA for the purpose of strengthening the governance, integrity and regulatory settings of the superannuation system for APRA-regulated superannuation funds.

The Trustee has implemented these standards.

Australian Prudential Regulation Authority (APRA) Levy

APRA imposes a levy on the Trustee, a proportion of which will be recouped from your underlying investments on a monthly basis. The levy is set by APRA and may change each year, for the year ending 30 June 2015 this levy was 0.014%. For the year ending 30 June 2016 this levy should be no more than 0.014%. As the APRA levy is an expense of the Fund any variation to the APRA levy will be passed onto you without notice. Please see our website www.suncorp.com.au/super for more information.

Financial information

Reserves

A reserve is an unallocated sum of money over and above the amount necessary to back the accumulated account balances of members.

Movement in reserves

The following table shows the level of and movement in the reserves of the Fund, over the past three years ending 30 June 2015.

Suncorp Master Trust

Movement in reserves for the year ended 30 June	2015 \$'000	2014 \$'000	2013 \$'000
Balance at beginning of year	2,024	3,251	10,774
Income / (expenses) not allocated to members during the year:			
Income tax surplus	6,350	6,086	5,958
Bank interest	606	290	625
Other Income	927	145	704
Bank charges	(158)	(70)	(51)
Trustee reimbursements	(1,809)	(2,242)	(11,873)
Administration Fees	(6,747)	(5,436)	(2,886)
Balance at end of year	1,193	2,024	3,251

Management of reserves

The reserve will receive amounts not allocated to members accounts and will be used for purposes that the Trustee considers suitable.

The Trustee can also use the reserve account to hold any taxes deducted from members accounts. These amounts are then used to pay the Fund's liabilities as they fall due.

Abridged financial information

The following table shows the unaudited abridged financial information of the Fund for the year ended 30 June 2015. A copy of the audited financial report and the auditor's report will be made available to members on request after 31 October 2015.

Suncorp Master Trust

Abridged Statement of Financial Position as at 30 June	2015 \$'000	2014 \$'000
Assets		
Cash and cash equivalents	40,682	37,624
Receivables	29,923	26,250
Investments	6,682,436	6,345,355
Deferred tax assets	31	185
Total assets	6,753,072	6,409,414
Liabilities		
Benefits payable	14,460	8,383
Other payables	29,510	24,166
Current tax liabilities	4,664	7,784
Total liabilities	48,634	40,333
Net assets available to pay benefits	6,704,438	6,369,081
Liability for accrued benefits		
Allocated to members' accounts	6,703,245	6,367,057
Amounts not yet allocated	1,193	2,024
	6,704,438	6,369,081

Suncorp Master Trust

Abridged Operating Statement for the year ended 30 June	2015 \$'000	2014 \$'000
Investment revenue		
Interest revenue	3,097	2,973
Distributions from unit trusts	12,824	4,790
Changes in net market value of investments	580,196	651,093
	<u>596,117</u>	<u>658,856</u>
Contributions revenue		
Employer contributions	352,200	339,869
Member contributions	140,720	138,363
Transfers from other funds	297,560	234,755
Other contributions	3,955	4,987
	<u>794,435</u>	<u>717,974</u>
Other revenue		
Group insurance claims	37,034	21,990
Member protection rebates	-	49
Other	4,129	686
	<u>41,163</u>	<u>22,725</u>
Total revenue	1,431,715	1,399,555
Expenses		
Administration fees	77,864	74,830
Group insurance premiums	134,252	113,542
Other	5,196	6,784
Total expenses	217,312	195,156
Benefits accrued as a result of operations before income tax	1,214,403	1,204,399
Income tax expense	27,305	30,538
Benefits accrued as a result of operations	1,187,098	1,173,861
Liability for accrued benefits		
Liability for accrued benefits at the beginning of the year	6,369,081	6,017,047
Benefits accrued as a result of operations	1,187,098	1,173,861
Benefits paid or payable	(851,741)	(821,827)
Liability for accrued benefits at the end of the year	6,704,438	6,369,081

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