

Boat Insurance



Additional Information Guide



This Additional Information Guide (AIG) provides additional information about how we calculate premiums, our excesses, and discounts. You should read this AIG together with our Suncorp Boat Insurance Product Disclosure Statement (PDS) dated 25/11/2020.

You can ask us for a confirmation of a transaction relating to your policy or any claim by calling us on 13 11 55.

This AIG is relevant to you if your policy has a commencement or a renewal date on or after 30 June 2025.

Your excess(es)

The amount and types of excesses that apply to your policy are shown on your certificate of insurance. Depending on the circumstances, you might have to pay more than one type of excess when you claim.

The different types of excesses are:

Standard excess for Third party cover

The standard excess is \$500.

Standard excess for Comprehensive cover

The standard excess depends on the value of your boat and will be between \$250 and \$750.

Voluntary excess for Comprehensive cover

The range of voluntary excess we offer is between \$350 and \$2,000 depending on the value of your boat.

Choosing a higher voluntary excess reduces your premium. If you choose a voluntary excess this will replace the 'Standard excess for Comprehensive cover'.

Imposed excess

Refer to the PDS on page 14 for details. If an imposed excess is applied to your policy, this will replace the standard or voluntary excess.

Inexperienced operator excess

The inexperienced operator excess is \$200. This excess is in addition to any other excess that applies.

An inexperienced operator means the person operating, using, or in control of your boat at the time of the incident has held their boat licence for less than 2 years.

About your premium

The cost of your insurance is called the 'premium'. Your premium will depend on many factors. Your premium for each period of insurance will be shown on your certificate of insurance.

We'll calculate your premium based on:

- Your risk
- Any discounts applied
- GST, stamp duty, and other government charges and levies (as applicable).

Your risk - we work this out using significant factors we consider important, including but not limited to:

Factor	Comprehensive Cover	Third Party Cover
Age of boat	✓	✗
Age of operator of boat	✓	✗
Address or locality where boat is kept	✓	✗
Boat amount covered (includes hull, motor, trailer) and extra contents you have told us about	✓	✗
Type of boat	✓	✓
Length of Hull	✓	✗
Hull construction material	✓	✗
Any optional covers you've chosen	✓	✗
Any voluntary excess you've chosen	✓	✗

This isn't a list of all our risk factors. We collect information in relation to risk factors from you and other sources. The importance we place on the factors we use can change and how these factors combine to affect your premium will differ from person to person. We may add or remove factors. Your premium costs less if you pay annually, rather than by instalments.

The premium you pay is also affected by other things including:

- The cost of claims we've paid to other customers and claims we expect to pay in the future
- Our expenses of doing business
- Other commercial factors.

When determining your renewal premium, we also consider your previous premium. As such we may limit movements up or down.

Claims on your comprehensive policy will only affect your premium through changes to your No Claim Bonus.

Premium discounts

Discounts are also a factor than can affect your premium. The premium you pay for your insurance includes any discounts we have given you. Discounts are applied before we add government taxes and charges. We determine eligibility for a discount on your renewing policy when we calculate your renewal offer. The main discounts we offer are:

- No claim bonus (comprehensive cover only)
- Multi-policy discount.

From time to time we might also offer a discount or some other special offer as part of a marketing campaign. If we do this, separate terms and conditions may apply. The amount and type of discounts that may be offered can change or be withdrawn.

If you receive more than one discount, we apply each further discount to the already discounted premium.

No Claim Bonus

A No Claim Bonus (NCB) is a discount that rewards you for your good claims history. The NCB applies only to comprehensive boat insurance. If you have a NCB, it's shown on your certificate of insurance.

The NCB levels are 0%, 10%, 15% and 25%.

Your NCB will increase or stay on the maximum on renewal if you don't make a claim. Your NCB will also increase or stay on the maximum on renewal if you make a claim and:

- Another person was entirely at-fault and
- You tell us the at-fault person's name and address, and the vehicle registration number or boat identification details.

For all other claims your NCB level will be reduced. See the table below for examples:

When you make a claim for	Does this impact a NCB?*
Theft or attempted theft of your boat	Yes
Storm, hail, flood, or fire damage	Yes
Malicious act or vandalism	Yes
Damage to your boat caused by an unidentified person or driver	Yes
Collision with or by an object	Yes
An accident where the operator of your boat caused or contributed to the damage	Yes
An incident where the operator of your boat wasn't at-fault and you can give us the at-fault operator's or driver's name, address, and vehicle registration number or boat identification details	No
An incident where the operator of your boat wasn't at-fault but you can't give us the at-fault operator's or driver's name, address, and vehicle registration number or boat identification details	Yes

*Your NCB will increase (up to the maximum) on renewal if you haven't made a claim that impacts your NCB before we calculate your renewal offer. On renewal, NCB is determined using the status of claim(s) on your policy when we calculate your renewal premium.

Multi-Policy Discount

A multi-policy discount (MPD) rewards you with a discount off your premium for holding three or more eligible paid personal insurance policies with us. There must be a common mailing address and the person(s) seeking the discount must be nominated as a policyholder with the exact same name on each eligible policy. If you take out a new policy and qualify for the MPD, you're eligible for the MPD on that new policy from its start date (if the discount isn't applied at purchase, we endeavour to process the discount within 90 days from policy start date). You're eligible to receive the MPD on your other existing eligible policies from their next renewal date, provided you're eligible for the MPD, and we still offer the MPD when we calculate your renewal offer.

Eligible personal insurance policies are home, contents, landlord, car, motorhome, motorcycle, caravan, and boat insurance. A Suncorp QLD Compulsory Third Party insurance policy counts as an eligible policy but the premium can't be discounted.

To find out more about the multi-policy discount or if you believe you're eligible for the multi-policy discount but it isn't shown on your certificate of insurance, please contact us on **13 11 55** or via our webchat.

Government taxes & charges

After we've calculated the amount to cover your boat, GST, stamp duty, and other government charges and levies are then applied (as applicable).

Financial Claims Scheme

In the unlikely event of an insurer becoming insolvent, a person entitled to claim under protected policies may be entitled to payment under the Financial Claims Scheme (FCS). Access to the scheme is subject to eligibility criteria.

You can find more information about the FCS from the APRA website at www.fcs.gov.au.