

# Suncorp Boat Insurance

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Your guide to Premiums, Excesses,  
Discounts and Claim Payments



# Your guide to Premiums, Excesses, Discounts and Claim Payments

The Premium, Excesses, Discounts and Claims Payments (**Guide**) is designed to provide you with additional information about how we calculate premiums and determine excesses and discounts for the policy. You should read this Guide together with our Boat Insurance Product Disclosure Statement (**PDS**) dated 19 October 2012. Words defined in the PDS have the same meaning in this Guide.

**This guide applies to policies from 6 September 2017.**

## About your premium

The premium is the amount you pay us for this insurance. It reflects what we consider is the likelihood of you making a claim, other factors related to our cost of doing business and any discounts we give you, as well as any applicable stamp duty, goods and services tax (GST), charge and levy.. Your certificate of insurance will show you how much you have to pay.

When we calculate your premium, there are a range of factors we take into account. The importance we place on the factors we use can change and how those factors combine to affect your premium will differ from person to person.

Each time you renew your insurance your premium is likely to change, even if your personal circumstances have not changed. This is because the premium you pay is also affected by other things including:

- The cost of claims we have paid to other customers and claims we expect to pay in the future;
- New and updated data we use to calculate your premium;
- Changes in government taxes and any state or territory duties or levies;
- Our expenses of doing business;
- Other commercial factors.

When determining your renewal premium, we also consider how much you paid last time and as such we may limit movements up or down.

Significant factors affecting your premium include a combination of some or all of the following:

Factor	Third Party Cover	Comprehensive Cover
Age of boat	✓	✓
Address or locality where boat is kept	✗	✓
Boat value	✗	✓
Type of boat	✓	✓
Hull construction material	✗	✓
Any optional covers you have chosen	✗	✓
Level of standard excess	✗	✓
Any voluntary excess you have chosen	✗	✓

## Paying by the month

Your premium will be higher if you choose to pay by the month, rather than annually.

## Premium discounts

Discounts are also a significant factor than can affect your premium. The premium you pay for your insurance includes any discounts we have given you. The main discounts we offer on comprehensive cover are:

- No claim bonus;
- Multi-policy discount.

From time to time we might also offer discounts or some other special offers as part of a marketing campaign. If we do this, separate terms and conditions may apply and you might not be eligible for our usual discounts. The amount and type of discount offered can change or be withdrawn.

If you are eligible for more than one discount, we usually apply any subsequent discount to the already discounted premium. Minimum premiums may apply and any discount we give you will not reduce a premium below the minimum premium.

### No claim bonus

A no claim bonus (NCB) is a discount that rewards you for your good claims history. This discount applies only to comprehensive boat insurance. If you have an NCB, it is shown on your certificate of insurance.

Your NCB will increase or stay on the maximum on renewal if you do not make a claim. Your NCB will also increase or stay on the maximum on renewal if you make a claim and:

- we agree the accident was not your fault;
- you prove that another person was completely responsible; and
- you tell us the person's name and current address OR the registration number of their vehicle/boat.

For all other claims your NCB level will be reduced.

The NCB levels are between 0% up to a maximum of 25%.

### Multi-Policy Discount

A multi-policy discount rewards you with a discount off your premium for holding three or more eligible paid personal insurance policies with us. There must be a common mailing address and the person(s) seeking the discount must be nominated as an insured with the same name on each eligible policy. If you take out a new policy which means you qualify for the multi-policy discount you are eligible to receive the discount on that new policy immediately and on your other existing policies from their next renewal date, provided you still qualify. If you believe you are eligible for the multi-policy discount but it is not shown on your certificate of insurance, please contact us. Eligible personal insurance policies are home, contents, car, motorcycle, caravan, motorhome and boat. QLD Compulsory Third Party insurance also counts as an eligible policy but the premium cannot be discounted.

## Government taxes & charges

After we have calculated the amount to cover your boat insurance policy any applicable stamp duty, GST, charge and levy are then applied. These charges are applied as the final step in the premium calculation.

## Your excess

An excess is the amount you have to pay for each incident when you make a claim.

The amount and types of excess that apply to the policy are shown on your certificate of insurance. Depending on the circumstances, you might have to pay more than one type of excess when you make a claim.

### The different types of excesses are:

#### Standard excess for Third Party cover

If you choose the third party cover and unless we tell you otherwise, a standard excess of \$500 will apply to all claims.

#### Standard excess for Comprehensive cover

If you choose comprehensive cover and unless we tell you otherwise, a standard excess applies to all claims. The standard excess that applies depends on the value of your boat.

Boat amount covered	Standard excess
Up to \$20,000	\$250
\$20,001 - \$50,000	\$350
\$50,001 - \$100,000	\$500
Over \$100,000	\$750

#### Voluntary excess for Comprehensive cover

If you have comprehensive cover you may choose a voluntary excess from the range we offer. The available voluntary excess options depend on the amount you cover your boat for. Choosing a higher voluntary excess reduces your premium.

Boat amount covered	Voluntary excess choices
Up to \$20,000	\$350, \$500
\$20,001 - \$50,000	\$500, \$750
\$50,001 - \$100,000	\$750, \$1,000
Over \$100,000	\$1,000, \$1,200, \$1,500, \$2,000

#### Imposed excess

An additional excess may be imposed depending on the type or construction of your boat and/or our assessment of the accident, claims or insurance history in the last **3** years of you or anyone to be insured under the policy.

#### Inexperienced Operator excess

The inexperienced operator excess is \$200.

## Claim payments

The following examples are designed to illustrate how a claim payment might typically be calculated. The examples do not cover all scenarios or all benefits and do not form part of your policy terms and conditions. They are a guide only. Suncorp Insurance always determines real claim payments on an individual basis, after we have assessed each claim.

You should read the PDS and your certificate of insurance for full details of what we cover as well as what policy limits, conditions and exclusions apply.

Notes about the claim payment examples:

- all amounts are shown in Australian dollars and are GST inclusive;
- all examples assume that you are not registered for GST.

### Example 1 – Total loss

Your boat is comprehensively insured for an amount covered of \$23,000. Your standard excess is \$350. There is a major storm which causes significant damage to your hull and motor. Both your hull and motor are more than 2 years old. We have assessed the cost of repairs to be \$20,000. We decide your boat is a total loss. The estimated salvage value is \$5,000. You have requested to keep the salvaged items.

How much we pay		Additional Details
Amount covered	\$23,000	The most we will pay is the amount covered shown on your certificate of insurance.
Less excess	- \$350	As your boat has been damaged by a storm, the standard excess applies.
Claim so far	\$22,650	

Your insurance was paid through monthly instalments of \$50 per month and there were four remaining monthly payments in the period of insurance when your boat was damaged:

Less outstanding premium	- \$200	The 4 x \$50 monthly repayments become due when we decide your boat is a total loss. We normally deduct this from the amount we pay to you.
Less salvage value	- \$5,000	When we settle your claim as a total loss you can keep the salvaged item and we will deduct the salvage value.
<b>Total claim</b>	<b>\$17,450</b>	We would normally pay this directly to you. If a credit provider has a registered interest in the boat then we will comply with the credit provider's instructions on how much of your claim is paid to them and how much is paid to you.

Once we settle your claim, all cover on the boat stops and your policy is cancelled. You are retaining the salvage and this has been deducted from your settlement.

### Example 2 – New boat after a total loss

Your boat is comprehensively insured for an amount covered of \$18,000. Your standard excess is \$250. Your boat (including the hull, motor and trailer) is stolen from your locked garage and you report this to the police. The boat is recovered extensively damaged and you choose to assign ownership to us (see page 38 in the PDS for details). Your boat is less than 2 years old and you qualify for the new boat after a total loss additional feature (see page 16 in the PDS for details). The cost to replace your boat with a new one made by the same manufacturer and that is of the same model and specification is \$19,400.

How much we pay		Additional Details
Cost to replace your hull, motor and trailer	\$19,400	We pay \$19,400 because your boat is less than 2 years old and you otherwise qualify for the new boat after a total loss additional feature (see page 16 in the PDS for details). We pay this amount directly to the boat dealership.
Less excess	- \$250	As your boat was stolen the standard excess applies. You pay your excess directly to us.
<b>Total claim</b>	<b>\$19,150</b>	

Once we settle the claim, all cover on the boat stops, your policy is cancelled and there is no refund of the unused premium. Your boat becomes our property and we are entitled to keep the proceeds of its sale.

### Example 3 – Partial damage

Your boat is comprehensively insured for an amount covered of \$15,000. Your standard excess is \$250. Your boat is on its trailer in the driveway of your home. Vandals put graffiti on your boat. We assess the cost of repairs to your boat will be \$7,000.

How much we pay		Additional Details
Damage to boat	\$7,000	We repair your boat to its prior condition.
Less excess	- \$250	As your boat was vandalised the standard excess applies. You pay your excess directly to us.
<b>Total claim</b>	<b>\$6,750</b>	We normally pay this directly to the repairer.

### Example 4 – Cover for sailing boats with racing option

Your sailing boat is comprehensively insured for an amount covered of \$13,000 and you have the racing cover option shown on your certificate of insurance (see page 22 of the PDS). Your standard excess is \$250. You are sailing your boat in a race at your local sailing club when it collides with a buoy, causing damage to your hull. We assess the cost of repairs to your hull will be \$4,300.

How much we pay		Additional Details
Cost of repairs	\$4,300	We repair your boat to its condition before the incident.
Less excess	- \$250	As your boat has collided with a buoy, your standard excess applies. You pay your excess directly to us.
<b>Total claim</b>	<b>\$4,050</b>	We normally pay this directly to the repairer.

### Example 5 – Water-skier's liability option

Your boat is comprehensively insured and you have the water-skiers' liability option shown on your certificate of insurance (see page 21 of the PDS). Your standard excess is \$350. You and your onboard observer are towing a water-skier behind your boat when the skier loses grip and falls into the water. The skier breaks their ankle and makes a claim for their out of pocket expenses and loss of wages for a 6 week period for the amount of \$8,000. We assess this claim and agree you are liable for these amounts.

How much we pay		Additional Details
Total amount of liability	\$8,000	We assess the claim and agree you are liable. We pay this amount to the injured party.
Less excess	- \$350	As you are liable for this claim, the standard excess applies. You pay your excess directly to us.
<b>Total claim</b>	<b>\$7,650</b>	

### Example 6 – Legal liability

Your boat is insured for Third Party cover. The standard excess is \$500. You are involved in a boating accident causing damage to another boat. We determine that you are at fault and liable to pay the cost of repairs for the damage caused to the other boat, which is \$6,700. The damage to your own boat is not covered as you have selected Third Party cover.

How much we pay		Additional Details
Damage to other boat	\$6,700	We normally pay the cost of repairs directly to the third party claimant.
Less excess	- \$500	As you are at fault, the standard excess applies. You pay this amount directly to us.
<b>Total claim</b>	<b>\$6,200</b>	

