

Direct Debit Stop/Cancellation Request

To: Suncorp

To stop/cancel a Direct Debit or to delete an existing stop, this form must be completed in full, and then returned in person with suitable identification to your local Suncorp store.

Customer Details

Customer Name	<input type="text"/>		
Customer Address	<input type="text"/>		
		State	Postcode
Telephone Number	()		
Your Account Name	<input type="text"/>		
BSB Number	4 8 4 - 7 9 9	Your 9-digit Suncorp Account Number	<input type="text"/>

Request Type

Add a Stop

A stop will be placed and the Direct Debit will be automatically rejected by the system for this Debit User. This stop can be removed at a later date if required, allowing the Direct Debit to continue.

Delete Existing Stop

An existing stop will be removed. The Direct Debit for this Debit User will be reinstated without any notification required to the Debit User.

Cancel Direct Debit

A stop will be placed and the Direct Debits will be automatically rejected by the system for this Debit User. If after cancelling a Direct Debit you wish to re-commence payments to this Debit User, submit a "Delete Existing Stop" request and then contact the Debit User (eg Optus) directly to re-establish the Direct Debit.

Debit User Details

Company Name (eg Optus)	<input type="text"/>
	(You must input the name as it appears on your statement.)
Date of last debit	<input type="text" value="DD / MM / YYYY"/>
If you have not yet been debited by this Company, please provide the 6 digit Debit User ID Number and the full Company Name taken from your copy of the *Direct Debit Agreement. If you are unable to locate the 6 digit Debit User ID on your Direct Debit Agreement, contact the Debit User (eg Optus) directly to obtain this number.	

Customer Notice and Declaration

While we agree to stop/cancel this Direct Debit, if the amount is due to be debited from your account within the next 2 working days this transaction may not be stopped. Any Direct Debit stop/cancellation request received after 3 pm will not be processed until the next business day. **If you have more than one Direct Debit with this company this request will stop ALL Direct Debits by this company.**

Any authorised signatory to an account can stop/cancel a Direct Debit. You agree to indemnify Suncorp against any and all claims made against us for payment of the Direct Debit amount that you have stop/cancelled. You understand that Suncorp will not be held responsible if the Direct Debit is paid before we were notified and you agree to notify us if you wish to cancel this Direct Debit stop request.

No fee will be charged to the account when a Direct Debit Stop/Cancel is applied. The direct debit stop/cancellation will appear as a \$0 transaction on your statement.

Customer Signature	<input type="text"/>
Date	<input type="text" value="DD / MM / YYYY"/>
Customer Name	<input type="text"/>

The stop/cancellation request only needs to be authorised by one customer with signing authority on the account. This applies even if the Number to Sign to Operate is two or more.

Suitable Identification (A current Drivers Licence or Learners Permit; Australian or International Passport; Proof of Age card) must be provided.

INTERNAL USE ONLY

Store/Agency Name	<input type="text"/>
Processed and Verified by:	
Name	<input type="text"/>
Signature	<input type="text"/>
Date	<input type="text" value="DD / MM / YYYY"/>
User ID	<input type="text"/>
Identification Sighted	<input type="checkbox"/> Yes
Identification Type	<input type="text"/>