Keep track of your super any time with Suncorp WealthSmart® online

SUNCORP
Superannuation

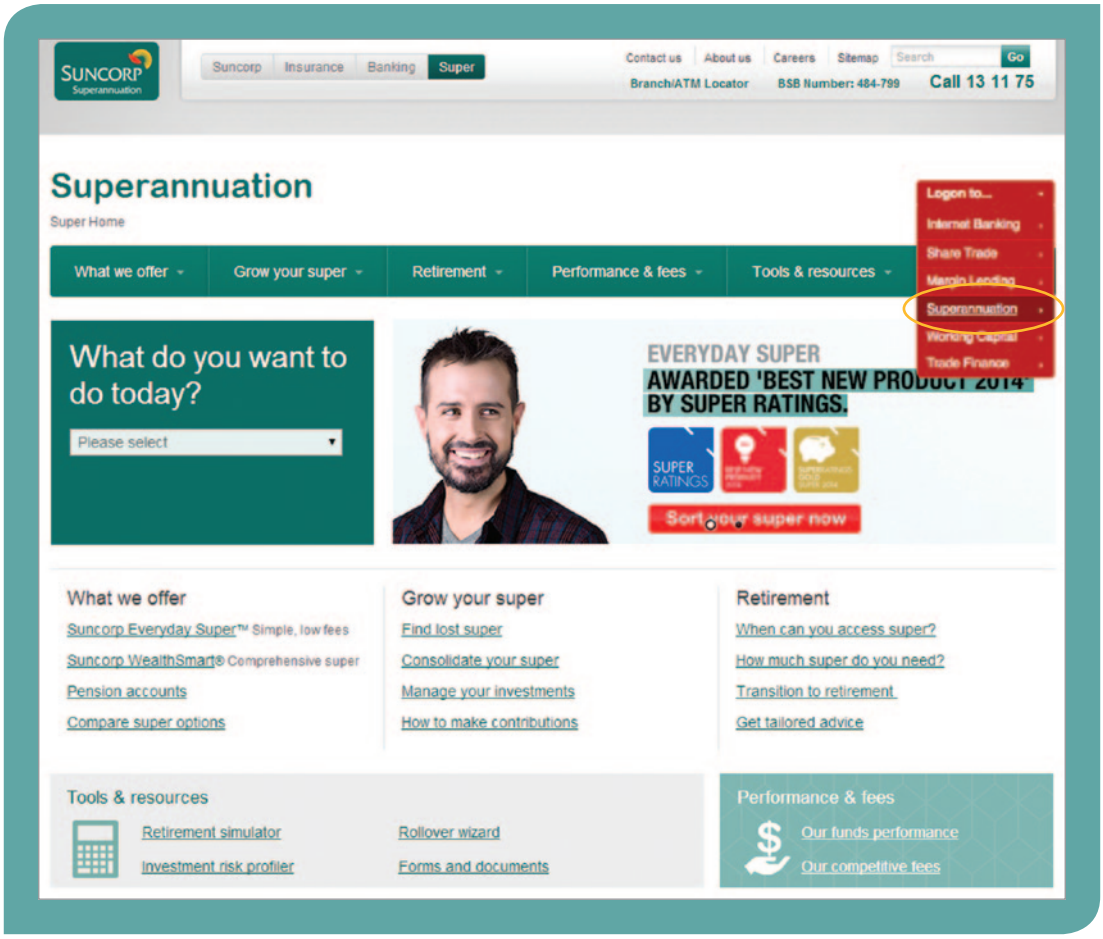
Keep track of your super any time with Suncorp WealthSmart® online

We make it easy for you to access your Suncorp WealthSmart super account through our secure online service. Use this guide to make the most out of your online access.

How do I log into Suncorp WealthSmart online?

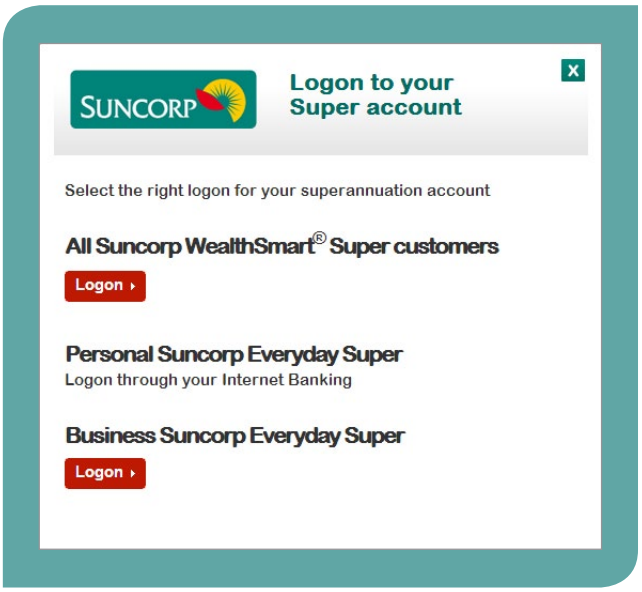
1

Go to: www.suncorp.com.au/super and select 'superannuation' from the log-in drop down menu.



2

Select Logon on 'All Suncorp WealthSmart Super customers'.



3

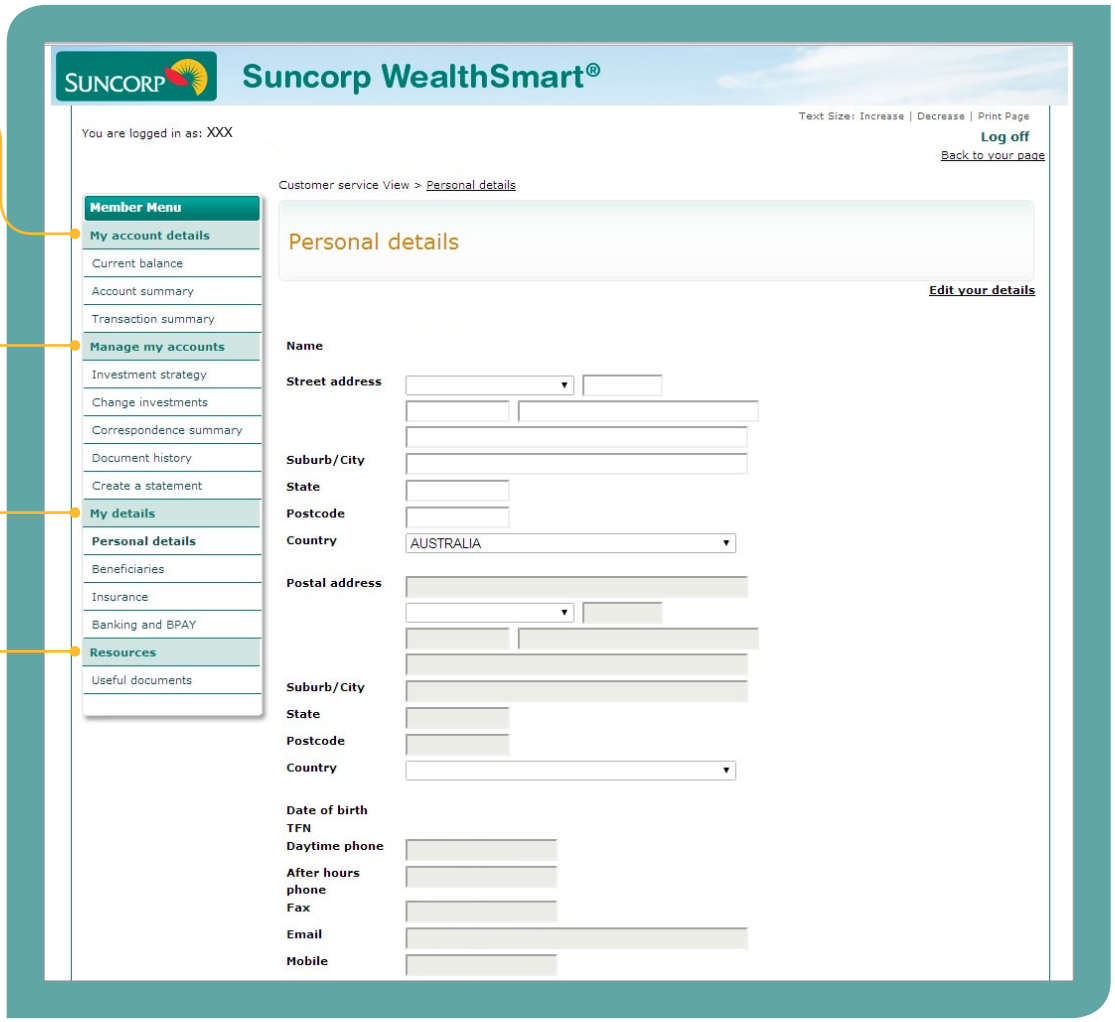
Log in using your user ID and password sent with your welcome pack. You'll then be taken to this first page.

Shows you your current account balance split according to your investment strategy, a summary of your account and a detailed list of the recent transactions.

Allows you to view and change your investment strategy, view a list of requests you've sent to us and documents we've sent to you. You can also print an up to date statement.

You can view and update your personal details as well as review your current beneficiaries, insurance and banking details.

You can locate other documents you may need, reset your password to something you can remember or change the way your online account looks.



What if I can't remember my User ID or password?

If you have misplaced your User ID or password, call us on 13 11 75 and we'll provide you with a new one.

How do I change my password?

To change your password:

1. Select Reset password from the list of main menu options.
2. Enter your old password.
3. Enter your new password twice.
4. Click the Reset password button.

How do I change my address?

You can change all your contact details by following the below steps:

1. Select Personal details from the list of main menu options.
2. Select Edit details from the top right hand corner of the page.
3. Update your personal details as required.
4. Click the Update details button.

How do I create a statement of my WealthSmart account?

It's easy and you can choose the timeframe. To create an up to date statement:

1. Select Create a statement from the list of main menu options.
2. Select the Start date to apply to the statement.
3. Select the End date to apply to the statement.
4. Click the Create statement button.

How do I update my investment strategy?

Before you change either your future or existing investment strategy, it's always a good idea to read the Product Disclosure Statement (PDS) and Product Guide and to speak to your financial adviser. To begin:

1. Select Change investments from the list of menu options.
2. Choose the investment option from the drop down menu. Enter the percentage to be switched for either or both your existing or future investment strategy if you're a super customer, and your pension payment strategy if you're a pension customer.
3. To select auto-rebalancing* choose a timeframe for this to occur.
4. Read the Terms and conditions.
5. Click on Submit.

* By using the auto-rebalancing service, you can choose to have your investment options regularly rebalanced in line with your future investment strategy without having to constantly monitor your account. It is important that you read the PDS and Product Guide to understand how auto-rebalancing may work on your account.

How do I view a document from Suncorp WealthSmart?

Lost a document we have sent you? We can help. We electronically store the more common correspondence we have sent you about your Suncorp Wealthsmart account. To find a document:

Select Document history from the list of main menu options:

1. Use any of the Filter criteria to search for a document.
2. Click on Search.

To view a single document:

3. Click on the View button next to the relevant document you wish to view as a PDF.

To view multiple documents on the page in one PDF:

4. Check the box next to the documents you wish to view as one PDF.
5. Click on the View button.

To view all your documents in one PDF:

6. Check the box in the blue bar next to the Document title. This will select all documents on the page.
7. Click on the View button.

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Important information

This information is current as at 14 February 2014 and may be subject to change. This information is of a general nature and does not take into account a persons objectives, financial situation or needs. A person should obtain and consider the Product Disclosure Statement (PDS) for Suncorp WealthSmart Personal Super, Suncorp WealthSmart Pension, Suncorp WealthSmart Business Super, Suncorp WealthSmart Term Allocated Pension and Suncorp Everyday Super issued by Suncorp Portfolio Services Limited (Trustee) (ABN 61 063 427 958, AFSL 237905, RSE Licence No L0002059). These products are part of the Suncorp Master Trust (Fund) (ABN 98 350 952 022, RSE Fund Registration No. R1056655). Please read the relevant Product Disclosure Statement (PDS) before deciding to open an account or continuing to hold an interest.
Unless otherwise stated, the Trustee and any other company within the Suncorp Group do not guarantee the repayment of capital or the performance of these products.
This product is not a bank deposit or other liability of Suncorp Bank (Suncorp-Metway Limited ABN 66 010 831 722) (SML) and is subject to investment risk including possible delays in repayment and loss of the interest and principal invested. SML is not liable or responsible for, and does not guarantee or otherwise support, these products.

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