

# Suncorp Master Trust

Annual Report for the year ended  
30 June 2014



# Important disclosure

Suncorp Portfolio Services Limited (Trustee) (ABN 61 063 427 958, AFSL 237905, RSE Licence No L0002059) and Suncorp Life & Superannuation Limited (SLSL) (ABN 87 073 979 530, AFSL 229880) are related bodies corporate of Suncorp Group Limited (Suncorp) (ABN 66 145 290 124). The obligations of the Trustee are not guaranteed by any other company within the Suncorp Group. Except as otherwise stated, Suncorp and its subsidiaries do not guarantee the repayment of capital invested in or the investment performance of this product. This product is not a bank deposit or other bank liability and is subject to investment risk including possible delays in repayment and loss of the interest and principal invested.

## About this Annual Report

This document was prepared on 17 September 2014.

The Trustee is the issuer of this Annual Report and takes responsibility for its contents. The information contained in this Annual Report is current as at the date of preparation but may be subject to change. The information is of a general nature only and does not constitute personal financial advice and must not be relied on as such. In preparing this material we have not taken into account your objectives, financial circumstances or needs. Before making a decision based on this information you should consider the appropriateness of the information, having regard to your objectives, financial circumstances and needs. Before deciding to open an account or continuing to hold an interest, you should read the relevant Product Disclosure Statement (PDS) and consider how the information contained in this Annual Report relates to your own situation. We recommend that before you make any decisions, you speak to an adviser who will be able to help you with your investment and insurance decisions. While we believe the information contained in this report to be correct at the date of publication, to the extent that information has been provided by a third party, no warranty of accuracy or reliability is given and no responsibility is accepted for errors or omissions (including negligence).

This Annual Report incorporates the following products which are part of the Suncorp Master Trust (Fund) (ABN 98 350 952 022, RSE Fund Registration No R1056655):

- Suncorp Superannuation Bond
- Suncorp Super Lifesaver
- Suncorp Superannuation Investment
- Superannuation Bonus (endowment and whole of life)
- Superannuation Term Life

As an investor in one of these products, you are a member of the Fund. SLSL provides administration services to the Fund.

This Annual Report is to be read in conjunction with your Annual Statement. Throughout this Annual Report, unless otherwise specified, references to:

- ‘we’, ‘us’, ‘our’ and ‘Trustee’ means Suncorp Portfolio Services Limited
- ‘adviser’ means a qualified financial adviser
- ‘Insurer’ and ‘Suncorp Life’ means Suncorp Life and Superannuation Limited
- ‘Suncorp’ means the Suncorp Group and is the group of companies including the Trustee, SLSL and related companies
- ‘Fund’ means Suncorp Master Trust
- ‘you’, ‘your’ and ‘member’ means a member of the Fund
- ‘business day’ means a Sydney business day other than a Saturday, Sunday or public holiday in Sydney.

# Contents

Your 2013/14 Annual Report .....	2
Important changes to super .....	3
Investments .....	7
Other important information .....	16
Financial information .....	19
How to contact us .....	back cover

# Your 2013/14 Annual Report

Dear Member

The importance of super to the lives of Australians can't be overstated and is generally one of our biggest and most valuable financial assets.

I firmly believe in the benefits super brings all working Australians. It is our opportunity to create the retirement we want and allows us to live with confidence, knowing our golden years are funded.

The Super Guarantee (SG) increased again for the second consecutive year from 9.25% to 9.5% for all working Australians. As more of your money goes into your retirement savings, this will help you to grow your nest egg over your working life.

Thank you for choosing Suncorp to help you make the most of your super. We feel privileged to be part of your super journey.

Yours faithfully,



Geoff Summerhayes  
CEO  
Suncorp Life

# Important changes to super

## Stronger Super

The Federal Government has introduced a package of super reforms known as 'Stronger Super', aimed at strengthening the governance, integrity and regulation of the superannuation system.

Two of the key aspects of the Stronger Super reforms include:

- the introduction of a new simple, low cost default superannuation product called 'MySuper'. For more information please visit [www.suncorp.com.au/mysuper](http://www.suncorp.com.au/mysuper).
- making the processing of everyday transactions easier, cheaper and faster, through 'SuperStream'.

## SuperStream

SuperStream is a package of measures designed to enhance the 'back office' of superannuation. When fully implemented, these measures are designed to improve the productivity of the superannuation system and make the system easier to use.

The SuperStream reforms include measures to implement new data and e-commerce standards for superannuation transactions, which will allow for more automated and timely processing of transactions.

In addition, members and funds (with the member's consent) can use the ATO's online SuperSeeker facility at any time to:

- check your current super accounts into which money has been paid in the last two financial years,
- search for inactive accounts,
- find lost super,
- find ATO-held super, and
- transfer your super into the super account you want.

The online SuperSeeker facility is available at [www.ato.gov.au/superseeker](http://www.ato.gov.au/superseeker).

Alternatively, Suncorp can carry a lost super search on your behalf. If you have a Suncorp super account, we can help you transfer any lost super money into your account.

This lost super service is available online at [www.suncorp.com.au/lostsuper](http://www.suncorp.com.au/lostsuper).

## Increase to superannuation guarantee contribution rate

You may have noticed an increase to your employer super contributions since 1 July 2013. This is because the Superannuation Guarantee (SG) rate has been increasing, and will gradually increase to 12% of your ordinary earnings.

The proposed rate of increase to the SG rate is shown in the table below.

Period	SG rate
1 July 2013 – 30 June 2014	9.25%
1 July 2014 – 30 June 2021	9.50%
1 July 2021 – 30 June 2022	10.00%
1 July 2022 – 30 June 2023	10.50%
1 July 2023 – 30 June 2024	11.00%
1 July 2024 – 30 June 2025	11.50%
1 July 2025 and later	12.00%

Generally, you're entitled to SG contributions from your employer if you're aged 18 or older and paid \$450 or more (before tax) in a month. It doesn't matter whether you're working full time, part time or casual, and it doesn't matter if you're a temporary resident of Australia.

## Removal of age limit on superannuation guarantee contributions

From 1 July 2013, the upper age limit for paying super for an employee has been removed, so if you're a mature age worker you can keep building your retirement savings. This means you may be eligible to have super paid by your employer if you're 70 or over and still working.

## Removal of member protection

The Government has removed member protection for super accounts from 1 July 2013. Member protection limited the amount of fees and charges that could be applied to super account balances under \$1,000.

Small inactive accounts will be protected from being eroded by fees and charges by being transferred to the ATO. Interest will be paid by the ATO at a rate equivalent to inflation from 1 July 2013. These balances can be reclaimed from the ATO at any time using the SuperSeeker facility at [www.ato.gov.au/superseeker](http://www.ato.gov.au/superseeker).

## Unlimited excess concessional contributions refunded

The Excess Contributions Tax (ECT) has changed. From 1 July 2013, any excess concessional contributions will be taxed at the individual's marginal tax rate. In addition, there will be an interest charge. Individuals will not be limited to the first \$10,000 of excess concessional contributions as was previously the case for first time breaches where contributions were made in the 2011/2012 or 2012/13 financial years.

## Higher concessional contributions cap for pre-retirees

There are limits (also called 'contribution caps') on the amounts you can contribute to super in any one financial year without penalty.

For the period 1 July 2013 to 30 June 2014, a higher concessional contribution limit of \$35,000 applied to individuals aged 60 or over (the limit for those under age 60 was \$25,000). From 1 July 2014, this limit will now apply for individuals aged 50 or over (the limit for those under age 50 is \$30,000) which means that individuals can make higher contributions to super without penalty in the lead up to retirement.

## More flexibility for breaches of the after-tax super contribution limit

There was previously a limit of \$150,000 per year (or \$450,000 over three years for clients under age 65) for making after-tax (sometimes called 'non-concessional') contributions to super, with financial penalties for breaching the limit. The limit increased to \$180,000 per year (or \$540,000 over three years for clients under age 65) from 1 July 2014.

The Government has proposed that individuals will be able to withdraw non-concessional contributions they've made from 1 July 2013 in excess of the limit, and any associated earnings, with these earnings to be taxed at the individual's marginal tax rate. Where this option is chosen, no excess contributions tax would be payable. Individuals who leave their excess contributions in the fund will still be taxed on these contributions at the top marginal rate.

## Higher contribution tax for very high income earners

There is a reduced tax concession on certain concessional contributions for very high income earners. Broadly speaking, an individual has a liability for the extra tax for an income year if the sum of their relevant income and taxed contributions for the income year exceed \$300,000. Affected contributions are subject to an extra 15% tax (increasing the effective tax rate to 30%).

The amendments apply to contributions made or received by very high income earners on or after 1 July 2012.

Generally, if your income is under \$300,000, but when your concessional contributions are included the total amount is above \$300,000, the extra 15% tax applies only to the excess.

If your income is \$300,000 or higher before adding the concessional contribution amount, the extra 15% tax applies to all of the concessional contributions.

Special provisions will apply for members of defined benefit funds. Exemptions from this measure will apply for former temporary residents and Federal judges.

## Low-income super contribution (LISC)

The low-income superannuation contribution (LISC) is a Government superannuation payment of up to \$500 a year in tax paid on concessional contributions to super for people with low incomes up to \$37,000. Individuals who are entitled to less than \$10 will have their entitlement rounded up to \$10.

The LISC will be repealed from 1 July 2017 (ie. it will not apply to concessional contributions made for financial years starting 1 July 2017 and later).

## Government co-contributions

If you make a personal contribution from 'after-tax' money (that's money you've paid income tax on – ie. your take-home pay), you may be eligible to receive an additional contribution into your account from the Government. This is known as the Government co-contribution scheme.

If you earn less than \$34,488 a year (in the 2014/15 financial year) and you make a \$1,000 after-tax contribution, the Government may contribute the maximum \$500 to your retirement savings.

The Government's co-contribution amount decreases for those on higher incomes, but you can still benefit from the co-contribution scheme if you earn less than \$49,488 a year.

## Australian Prudential Regulation Authority (APRA) Levy

APRA imposes a levy on the Trustee, a proportion of which will be recouped from your underlying investments on a monthly basis. For the year ending 30 June 2015 this levy should be no more than 0.02% and may change each year based on the levy set by APRA. As the APRA levy is an expense of the Fund any variation to the APRA levy will be passed onto you without notice. Please see our website [www.suncorp.com.au/super](http://www.suncorp.com.au/super) for more information.

# Investments

## Investment objective and strategy

The Trustee offers a number of super products under the Fund. These products range from risk-only insurance policies (eg. term life insurance) to super investment policies. Your benefits and entitlements under the Fund will depend on the policy you've chosen. This information is contained in your Policy document (where applicable) and also appears each year in your Annual Statement.

### **Suncorp Superannuation Bond and Suncorp Super Lifesaver members**

The assets of the Fund are invested entirely in individual life policies with Suncorp Life.

### **Suncorp Superannuation Investment, Superannuation Bonus (endowment and whole of life) and Superannuation Term Life members**

The assets of the Fund are invested entirely in the Suncorp Capital Guaranteed Fund No. 1 issued by Suncorp Life.

Suncorp Life currently invests in trusts issued by Suncorp Funds Pty Ltd (ABN 96 153 008 354) (SFPL).

If you became a member of the Fund as a result of purchasing Suncorp Superannuation Term Life Insurance, you are entitled to benefits under life insurance policies held by the Trustee. The insurance fee that you pay for Suncorp Superannuation Term Life Insurance is a contribution to the Fund. The payment of a benefit by the Trustee must comply with super legislation. If the Trustee can't pay a benefit because of super legislation, your benefit may need to be transferred to another complying super fund.

We don't take labour standards, environmental, social and ethical considerations into account when selecting, retaining or terminating investment options.

## Changes to your investment options

From time to time, investment options may be closed, suspended or terminated by an external investment manager or by us. This may happen where:

- the investment option is no longer offered by the investment manager
- the total amount of investor's money in the investment option has grown too large for the investment manager to continue with its current investment strategy
- laws change so that some investment types are no longer permissible
- we determine that it's in the best interests of the members, or
- the investment option may no longer be economically viable.

If an investment option is closed, suspended or terminated, this may cause delays in processing withdrawals and transfer requests. This delay may be more than 30 days and the unit price used to process your transaction may differ from the price applicable on the day you lodged your request.

Where an investment option is closed, suspended or terminated, we'll write to you in advance (where possible) to notify you of this change. You'll then be able to review your strategy with your adviser. Where we're unable to tell you in advance, we'll determine a replacement option (one that is comparable to your investment option) in which to invest your money until you've been able to review your investment strategy.

#### Other changes to investment options

The following investment option has had a change in asset allocation.

Date	Investment option	Strategic asset allocation <sup>1</sup>	Range <sup>1</sup>	
			Min	Max
1-Apr-14	Suncorp Capital Guaranteed Fund No. 1			
	Australian shares	5%	20%	40%
	International shares (Hedged)	5%		
	Infrastructure and property	10%		
	Alternatives	10%	60%	80%
	Australian fixed interest	15%		
	International fixed interest	0%		
	Cash	55%		

<sup>1</sup> SLSL may depart from the allocations and ranges.

### Related companies

We, SFPL and Suncorp Life are part of the Suncorp Group.

We don't deal with our related companies more favourably than we would with any other independent service provider.

### Standard Risk Measure

The Standard Risk Measure (SRM) is a calculation we do to help make it easier for you to compare the riskiness of investment options. Technically it tells you how many negative annual returns an investment option can be expected to deliver over any 20 year period.

The SRM is not a complete assessment of all forms of investment risk. For instance, it doesn't detail what the size of a negative return could be or the potential for a positive return to be less than you may require to meet your objectives. Further, it doesn't take into account the impact of the administration fee or any part of the management fee that is not paid to an investment manager, and tax on the likelihood of a negative return.

You should still ensure you are comfortable with the risks and potential losses associated with your chosen investment option(s).

You can find more information on the methodology we use to calculate the SRM, and a SRM for all of our investment options, in the Understanding Investment Risk Flyer on our website.

The actual measure for each investment option can change at any time, for example because of market conditions, so you should always check the most up-to-date information before you make a decision.

### How investment performance is calculated

#### Suncorp Capital Guaranteed Fund No. 1 and No. 4

The declared interest rates for both of these Suncorp Capital Guaranteed Funds are determined based on several factors, including:

- the investment income received after an allowance for tax, including both realised and unrealised capital gains and losses
- transfers to and from reserves in order to smooth returns over time and provide for guarantees
- issuer and investment fees
- expenses such as brokerage, stamp duty, taxes, levies, and
- expenses incurred in managing the assets.

#### Suncorp Capital Guaranteed Fund No. 1

Suncorp Life declares interest rates in arrears for this investment option at 30 June each year. Interest is calculated on the daily account balance and credited to your account on 30 June each year.

We use an interim interest rate to calculate interest on full withdrawals made before the interest rate is declared (including full switches to another investment option). The interim rate can be changed by Suncorp Life at any time and will apply from the previous 1 July. The final declared rate on 30 June may be less than the interim rate that has applied during the past year.

#### Suncorp Capital Guaranteed Fund No. 4

From time to time Suncorp Life will declare the rates for this investment option in advance.

An investment in either of these investment options (Suncorp Capital Guaranteed Fund No. 1 and No. 4) provides a participating benefit. This means that the profits arising in respect of these investment options are allocated 80% to members and 20% to Suncorp Life as shareholder.

#### What is guaranteed?

Suncorp Life guarantees the capital value of your investment in the Suncorp Capital Guaranteed Funds (No. 1 and No. 4). The capital value is the amount you've invested and earnings that have been credited to your account at the rate declared at 30 June each year.

Your capital value can still decrease as a result of benefit payments, transfers out, contribution tax and other fee deductions.

Suncorp Life reserves the right to limit the amount invested from time to time in all of these investment options. Please ask your adviser or call us prior to investing to confirm whether any limits are in place.

## For all other investment options

Investment performance is generally calculated net of the applicable investment fee, tax and the maximum issuer fee. Please note that if you're eligible for a lower issuer fee, the returns applicable to your account will be higher.

However, when calculating investment performance, we generally don't take into account contributions tax, entry fees, deferred entry fees, exit fees and any discretionary ongoing fees such as insurance fees and adviser service fees. If we calculate the investment performance for an investment option in a different way to this method we'll include an explanation of how the investment performance has been calculated in the investment performance report which is on our website. If the web is not for you, you can get a copy of the report by calling us.

You should be aware that the investment performance information for the investment options may differ from the performance of the underlying investment managers. This may be due to:

- holding some assets in cash or short-term securities for liquidity purposes
- provisions for tax and distribution of tax credits
- a lag between when the underlying investment managers report their performance and when the value of the underlying investment option is reflected in the unit prices
- the fees and charges that apply.

## Investments exceeding 5%

As at 30 June 2014, the following investment exceeded 5% of the total assets of your division of the Fund<sup>1</sup>.

Investment	Percentage
Suncorp Life & Superannuation Limited Insurance policies	100%

<sup>1</sup> The Fund is made up of divisions, so assets are shown as a percentage of the relevant division.

## Use of derivatives

Derivatives are securities that derive their value from another security. Commonly known derivatives include futures and options. We don't currently invest directly in derivatives, however, the underlying investment managers for your investment option(s) may use derivatives. Please note that the investment strategy of each investment option doesn't allow the use of derivatives for speculation or gearing purposes. You can find out more about the investment objectives, strategy or investment style for a particular investment option in the PDS or by calling us.

## Investment fee

The investment fee is payable to the investment managers of the investment options you choose. This fee is included in the daily unit price calculation for each investment option or when the rate is declared for the Suncorp Capital Guaranteed (No. 1 and No. 4) Funds. The investment fee depends on the investment option(s) you select. They range from 1.20% pa to 1.25% pa. If your Suncorp Superannuation Bond or Suncorp Super Lifesaver policy commenced prior to 1 July 1992, the investment fee on your investment in the Suncorp Capital Guaranteed Fund No. 1 is 5% of its yield. You can find the latest investment fees in the investment performance report available on our website or by calling us.

## Indirect Cost Ratio (ICR)

This ratio is the total of the indirect costs of an investment option to the total average net assets of the Fund attributed to the investment option. Indirect costs are any amount that will reduce the return on an investment option that is not charged to you as a fee. It is an additional cost to you.

## Buy-sell spreads

You may incur a buy-sell spread when you make contributions, withdraw or change your investment options. This 'spread' is the difference in the buying price and selling price of the investment option, and generally covers the transaction costs of buying and selling the underlying assets of that investment option. It ensures that non-transacting members aren't disadvantaged by the activity of transacting members. The spread isn't a fee paid to us or the investment manager. It is retained within the underlying investment option to cover these transaction costs.

The investment manager (including us) may vary the buy-sell spread costs from time to time including increasing these costs without notice when it is necessary to protect the interests of existing investors and if permitted by law. The updated information will be disclosed in our monthly investment options performance reports available on our website.

## Performance based fees

This fee is only charged by some investment managers for certain investment options when they outperform their stated benchmarks. It's an additional amount to the investment fee. As this is an expense of the Fund, any performance fee payable will be passed onto you without notice.

We strongly recommend that you have the updated performance fee information before you make an investment decision.

## Investment performance

The following tables show the performance of each investment option for the last five years as at 30 June. Returns are net of some fees and taxes. For more information on how performance is calculated, please see page 9.

Investment performance reports are available by calling us.

### Suncorp Personal Superannuation

Investment options	Investment returns (%) for the year ended 30 June					5 year compound average return or *since inception return to 30 June 2014 (% pa)
	2014	2013	2012	2011	2010	
<b>Super Bond, Super Lifesaver (Policies commencing after 1/7/92) &amp; Super Bond Plus</b>						
Suncorp Capital Guaranteed Fund No. 1	8.9	2.9	4.7	5.3	4.7	5.6
Suncorp Capital Guaranteed Fund No. 4	6.7	3.0	4.6	4.4	2.3	4.2
Suncorp Traditional Capital Stable Fund	13.4	17.4	0.5	7.4	10.0	9.6
Suncorp Traditional Growth Fund	8.3	9.4	3.8	4.9	7.8	6.8
<b>Super Bond &amp; Super Lifesaver (Policies commencing before 1/7/92) Super Saver Plus &amp; Senior Saver Plus</b>						
Suncorp Capital Guaranteed Fund No. 1	9.8	3.9	5.6	6.2	5.6	6.5

Past performance should not be taken as an indicator of future performance.

This page has been intentionally left blank.

## Asset allocation

The following table provides the asset allocation (%) for each investment option for 2013 and 2014 as at 30 June. Amounts may not add up to 100% due to rounding.

### Suncorp Personal Superannuation

Investment options	Cash & Other		Australian fixed interest		International fixed interest		Australian shares		International shares		Property		Other	
	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013
<b>Suncorp Personal Superannuation</b>														
Suncorp Capital Guaranteed Fund No. 1	56.2	48.4	15.6	7.8	–	3.9	13.3	23.5	11.3	10.7	–	2.5	3.7	3.2
Suncorp Traditional Growth Fund	8.6	10.1	2.9	2.7	7.4	6.4	35.2	33.0	33.5	35.6	7.4	6.8	5.1	5.5
Suncorp Traditional Capital Stable Fund	23.4	25.6	15.2	14.9	23.4	22.8	17.4	16.1	17.4	17.6	3.2	2.9	–	–
Suncorp Capital Guaranteed Fund No. 4	53.9	55.6	35.8	34.8	–	–	6.0	4.7	–	–	4.3	4.8	–	–

‘–’ there was no allocation to this sector.

## Current investment managers

The investment managers offering investment options as at 30 June 2014 are:

- Tyndall Investment Management Limited.

The investment manager may be changed and/or other investment manager(s) added from time to time.

# Other important information

## Delays in withdrawing or switching your benefits

The closure, suspension or termination of an investment option by an investment manager may cause delays in processing your withdrawal request. This delay, which may exceed (the maximum) 30 days within which a withdrawal request must be processed, may arise where the investment option can't be converted to cash within the period or it can but not without significantly impacting the value of the investment. You should consider this before selecting or changing your investment options.

## Unit pricing delays

We may suspend unit pricing where in our opinion:

- a significant event or incident occurs that has the potential to affect investment markets
- an event occurs that has the potential to affect unit prices
- an external investment manager closes the underlying investment to applications and withdrawals
- the unit prices calculated have the potential to prejudice specific investors.

## Other fees and costs

We may, to the extent permitted by law, deduct investment costs either from the assets of the Fund or directly from members' accounts by selling units to cover:

- costs incurred in buying, selling and valuing assets
- federal and state taxes, duties, charges, levies, and
- costs incurred in obtaining investment advice.

In addition to the above, any expenses which are properly incurred by the Trustee in managing and administering the Fund (such as investment monitoring, audit and legal fees etc.) together with any statutory charges and lodgement fees applicable under Government legislation, may be deducted from the assets of the Fund.

To understand all of the fees payable in respect of your investment in an investment option, you should consider both the PDS and the relevant investment manager's PDS.

## Requests for information

Your Annual Report provides you with financial and investment information to help you understand your super and your membership in the Fund. The Trust Deed, superannuation law and the life insurance policy taken out by the Trustee set out your rights and entitlements.

You can request a copy of the following documents by calling us:

- Trust Deed
- Policy documents
- Financial statements.

We may charge a fee to cover the cost of providing copies of some of these documents.

## We welcome your feedback

If you have any feedback – we'd like to hear from you. You can find details on how to contact us on the back cover. This also includes any issues or complaints you may have. We make every effort to ensure your complaints are resolved satisfactorily and quickly.

However, if your complaint isn't answered within 90 days, or you're not satisfied with the way it was handled, you may take your complaint to the Superannuation Complaints Tribunal (SCT).

The SCT is an independent tribunal set up by the Government to help with the resolution of super complaints.

Mail Superannuation Complaints Tribunal  
Locked Bag 3060  
Melbourne VIC 3001

Phone 1300 884 114

We're also a member of the Financial Ombudsman Service (FOS). You can generally refer complaints outside the SCT's authority to FOS. Our member number is 11123.

Mail Financial Ombudsman Service Limited  
GPO Box 3  
Melbourne VIC 3001

Phone 1300 780 808

## It's important we don't lose contact with you

We're required to report all 'lost members' to the ATO, which keeps a lost member's register. That's why it's important that you keep us up to date with your current address at all times as you'll be considered a lost member if we receive one piece of returned mail. Any applicable fees and insurance fees will continue to be deducted from your account and we may transfer the remainder of your account balance to an eligible rollover fund. For more details please see 'Eligible rollover fund' below.

## Unclaimed money

Your account balance will be paid to the ATO if:

- you're age 65 or over and we haven't received a contribution or rollover for two years and we've been unable to contact you for five years, or
- you're a 'lost member' and your account balance is less than \$2,000 or we haven't received a contribution or rollover for 12 months (and it is not possible to pay to you).

A lost member is one that cannot be contacted, an inactive member or a member transferred from another super fund as a lost member.

Any person who has a claim to your benefit will then need to contact the ATO.

## Eligible rollover fund

If we lose contact with you or your account balance falls below \$1,200 we may transfer you to an eligible rollover fund (ERF). If your account is transferred to the ERF, you'll no longer be a member of the Fund and any insurance cover you have will stop. We've selected the Australian Eligible Rollover Fund as our ERF (which can change at any time without notice). You can contact them at:

Mail The Plan Administrator  
Australian Eligible Rollover Fund  
Locked Bag No 5429  
Parramatta NSW 2124

Phone 1800 677 424

## Trustee indemnity

Under the Trust Deed, except in the case of fraud, breach of trust or duty, or wilful neglect, the Trustee has the right to be indemnified out of the Fund's assets for all liabilities it may incur.

The Trustee has appropriate professional indemnity insurance.

## Bankruptcy and super

The laws relating to bankruptcy have been amended to allow a trustee in bankruptcy to recover certain super contributions made after 28 July 2006 if they are made with the intention to defeat creditors. As a consequence of the changes, if we receive the relevant notification, we may be forced to freeze super benefits. If contributions are recovered by the trustee in bankruptcy under these provisions, we have no obligation to repay fees, charges or taxes applicable to those contributions.

## Trans-Tasman portability

Under the Trans-Tasman portability scheme arrangement, we are able to transfer your entire\* super account balance from Australia to a New Zealand KiwiSaver scheme provided certain pre-conditions are met. For example, we have to be satisfied that you have emigrated permanently to New Zealand, you already have a KiwiSaver scheme account and that scheme is willing to accept the transfer. Other conditions also apply. Please note that we don't currently accept transfers from KiwiSaver scheme accounts. Please see our website [www.suncorp.com.au/super](http://www.suncorp.com.au/super) for more information.

\*Partial transfers are not permitted.

## Privacy

We appreciate that privacy is important to you. New privacy laws commenced on 12 March 2014 and introduced some additional requirements in relation to how we deal with your personal information including what we disclose to you in relation to that. Our Privacy Statement is available at [www.suncorp.com.au/privacy](http://www.suncorp.com.au/privacy). Please also refer to the Suncorp Group Privacy Policy at [www.suncorp.com.au/privacy](http://www.suncorp.com.au/privacy).

## Superannuation Prudential Standards

As part of the Government's Stronger Super Reforms superannuation prudential standards have been introduced by APRA for the purpose of strengthening the governance, integrity and regulatory settings of the superannuation system for APRA-regulated superannuation funds.

The Trustee has implemented these standards.

# Financial information

## Reserves

A reserve is an unallocated sum of money over and above the amount necessary to back the accumulated account balances of members.

## Movement in reserves

The following table shows the level of and movement in the reserves of the Fund, over the past three years ending 30 June 2014.

### Suncorp Master Trust

Movement in reserves for the year ended 30 June	2014 \$'000	2013 \$'000	2012 \$'000
Balance at beginning of year	3,250	10,774	10,313
Income / (expenses) not allocated to members during the year:			
Income tax surplus	6,142	5,957	6,015
Bank interest	290	625	890
Other Income	145	704	206
Bank charges	(70)	(51)	(40)
Trustee reimbursements	(2,497)	(11,873)	(2,904)
Administration Fees	(5,227)	(2,886)	(3,475)
Other	–	–	324
Successor fund transfers from related superannuation funds	–	–	–
<b>Sub Total</b>	<b>2,033</b>	<b>3,250</b>	<b>11,329</b>
Reserves allocated to members	–	–	(555)
<b>Balance at end of year</b>	<b>2,033</b>	<b>3,250</b>	<b>10,774</b>

## Management of reserves

The reserve will receive amounts not allocated to members accounts and will be used for purposes that the Trustee considers suitable.

The Trustee can also use the reserve account to hold any taxes deducted from members accounts. These amounts are then used to pay the Fund's liabilities as they fall due.

## Abridged financial information

The following table shows the unaudited abridged financial information of the Fund for the year ended 30 June 2014. A copy of the audited financial report and the auditor's report will be made available to members on request after 31 October 2014.

### Suncorp Master Trust

Abridged Statement of Financial Position as at 30 June	2014 \$'000	2013 \$'000
<b>Assets</b>		
Cash and cash equivalents	37,624	31,120
Receivables	26,260	26,588
Investments	6,345,355	5,999,302
Other assets	185	157
<b>Total assets</b>	<b>6,409,424</b>	<b>6,057,167</b>
<b>Liabilities</b>		
Benefits payable	8,383	11,234
Other payables	24,488	18,957
Current tax liabilities	7,463	9,929
<b>Total liabilities</b>	<b>40,334</b>	<b>40,120</b>
<b>Net assets available to pay benefits</b>	<b>6,369,090</b>	<b>6,017,047</b>
<b>Liability for accrued benefits</b>		
Allocated to members' accounts	6,367,057	6,013,797
Amounts not yet allocated	2,033	3,250
	<b>6,369,090</b>	<b>6,017,047</b>

### Suncorp Master Trust

Abridged Statement of Financial Position as at 30 June	2014 \$'000	2013 \$'000
<b>Investment revenue</b>		
Interest revenue	2,973	3,622
Distributions from unit trusts	4,790	5,389
Changes in net market value of investments	652,757	715,370
	<b>660,520</b>	<b>724,381</b>
<b>Contributions revenue</b>		
Employer contributions	339,869	335,224
Member contributions	138,363	123,167
Transfers from other funds	234,755	147,160
Other contributions	4,987	3,393
	<b>717,974</b>	<b>608,944</b>
<b>Other revenue</b>		
Group insurance claims	21,990	32,643
Member protection rebates	49	1,061
Other	686	488
	<b>22,725</b>	<b>34,192</b>
<b>Total revenue</b>	<b>1,401,219</b>	<b>1,367,517</b>
<b>Expenses</b>		
Administration fees	73,154	74,467
Group insurance premiums	115,685	107,029
Other	6,784	14,534
<b>Total expenses</b>	<b>195,623</b>	<b>196,030</b>
<b>Benefits accrued as a result of operations before income tax</b>	1,205,596	1,171,487
Income tax expense	31,723	30,987
<b>Benefits accrued as a result of operations</b>	<b>1,173,873</b>	<b>1,140,500</b>
<b>Liability for accrued benefits</b>		
Liability for accrued benefits at the beginning of the year	6,017,048	5,670,537
Benefits accrued as a result of operations	1,173,873	1,140,500
Benefits paid and payable	(821,831)	(793,989)
<b>Liability for accrued benefits at the end of the year</b>	<b>6,369,090</b>	<b>6,017,048</b>

This page has been intentionally left blank.

This page has been intentionally left blank.

This page has been intentionally left blank.

Issuer:

Suncorp Portfolio Services Limited

ABN 61 063 427 958

AFSL No. 237905

RSE Licence No L0002059

### How to contact us:



**GPO Box 1453  
Brisbane QLD 4001**



**Customers - 13 11 55 and select option 3 on your key pad**

**www [suncorp.com.au/super](http://suncorp.com.au/super)**

