

**Account Details**

|                       |                      |                      |                         |                      |
|-----------------------|----------------------|----------------------|-------------------------|----------------------|
| New Account Number(s) | <input type="text"/> | <input type="text"/> | Date                    | <input type="text"/> |
| Account Title         | <input type="text"/> |                      | Existing Account Number | <input type="text"/> |

**Number to Sign to Operate**

Any  of the customers specified below can operate on this account.

**Tax File Numbers**

Unless other wise directed, a Tax File Number, where provided, will be applied to all accounts opened under this account name. The providing of Tax File Numbers is optional under taxation legislation. If you do not quote a tax file number, tax may be deducted from the interest earned on the account at the highest marginal rate. Further information can be obtained from the Australian Taxation Office.

**Cheque Book Access Required**

Yes ➔ If Yes, please complete the Cheque Book Order Details section of this form on page 3.

No

**Customer Details** (If existing Customer, update only where details have changed) \*Indicates Mandatory fields

|                             | Customer ①  | Customer ②  |
|-----------------------------|---|---|
| Title*                      | <input type="text"/>  | <input type="text"/>  |
| Given Name (s)*             | <input type="text"/>  | <input type="text"/>  |
| Surname*                    | <input type="text"/>  | <input type="text"/>  |
| <b>Residential Address*</b> |   |   |
| Street No. & Name           | <input type="text"/> PO BOX NOT ACCEPTABLE  | <input type="text"/> PO BOX NOT ACCEPTABLE  |
| Suburb/Town                 | <input type="text"/> Postcode <input type="text"/>  | <input type="text"/> Postcode <input type="text"/>  |
| <b>Mailing Address</b>      | <input checked="" type="checkbox"/> <input type="checkbox"/> If same as Residential Address | <input checked="" type="checkbox"/> <input type="checkbox"/> If same as Residential Address |
| Street No. & Name           | <input type="text"/>  | <input type="text"/>  |
| Suburb/Town                 | <input type="text"/> Postcode <input type="text"/>  | <input type="text"/> Postcode <input type="text"/>  |
| Phone: Home / Work          | ( <input type="text"/> ) <input type="text"/> ( <input type="text"/> ) <input type="text"/> | ( <input type="text"/> ) <input type="text"/> ( <input type="text"/> ) <input type="text"/> |
| Mobile / Facsimile          | <input type="text"/> ( <input type="text"/> ) <input type="text"/>                          | <input type="text"/> ( <input type="text"/> ) <input type="text"/>                          |
| Date of Birth*              | <input type="text"/>  | <input type="text"/>  |
| Password                    | <input type="text"/>  | <input type="text"/>  |
| Occupation                  | <input type="text"/>  | <input type="text"/>  |
| Employer                    | <input type="text"/>  | <input type="text"/>  |

**Customer Details cont'd** (If existing Customer, update only where details have changed) \*Indicates Mandatory fields

|                             | Customer ⑧  | Customer ④  |
|-----------------------------|---|---|
| Title*                      | <input type="text"/>  | <input type="text"/>  |
| Given Name (s)*             | <input type="text"/>  | <input type="text"/>  |
| Surname*                    | <input type="text"/>  | <input type="text"/>  |
| <b>Residential Address*</b> |   |   |
| Street No. & Name           | <input type="text" value="PO BOX NOT ACCEPTABLE"/>  | <input type="text" value="PO BOX NOT ACCEPTABLE"/>  |
| Suburb/Town                 | <input type="text"/> Postcode <input type="text"/>  | <input type="text"/> Postcode <input type="text"/>  |
| <b>Mailing Address</b>      | <input checked="" type="checkbox"/> <input type="checkbox"/> If same as Residential Address | <input checked="" type="checkbox"/> <input type="checkbox"/> If same as Residential Address |
| Street No. & Name           | <input type="text"/>  | <input type="text"/>  |
| Suburb/Town                 | <input type="text"/> Postcode <input type="text"/>  | <input type="text"/> Postcode <input type="text"/>  |
| Phone: Home / Work          | ( <input type="text"/> ) <input type="text"/> ( <input type="text"/> ) <input type="text"/> | ( <input type="text"/> ) <input type="text"/> ( <input type="text"/> ) <input type="text"/> |
| Mobile / Facsimile          | <input type="text"/> ( <input type="text"/> ) <input type="text"/>                          | <input type="text"/> ( <input type="text"/> ) <input type="text"/>                          |
| Date of Birth*              | <input type="text"/>  | <input type="text"/>  |
| Password                    | <input type="text"/>  | <input type="text"/>  |
| Occupation                  | <input type="text"/>  | <input type="text"/>  |
| Employer                    | <input type="text"/>  | <input type="text"/>  |

**Term Deposit Details**

Term Deposit

**Investment Details**

Amount \$  Term Length  Months Interest Rate  %

**Interest Payment Instructions (must be a Suncorp Account)**

Pay Interest:  Monthly  Quarterly  Half Yearly  Annually  Maturity

BSB  -  To Suncorp Account Number  Suncorp Account Name *(if not same as Term Deposit)*

**Renewal Instructions (not applicable to Negotiated Deposits)**

Renew Principal and Interest for the same term at the then current rate

Renew Principal

**Principal Payment Instructions (must be a Suncorp Account)**



Mature Principal and Interest

BSB  -  To Suncorp Account Number  Suncorp Account Name *(if not same as Term Deposit)*

Mature Principal

BSB  -  To Suncorp Account Number  Suncorp Account Name *(if not same as Term Deposit)*

## Deposit Account Details

|  |   |
|--|---|
| Product Name   | <input type="text"/>  |
| If Everyday Options sub accounts are required, how many? Choose up to 9 sub accounts:  | <input type="text"/>  |
| Account Description<br>(eg. Holiday Account)   | <input type="text"/>  |
| <b>Statement Details</b>   | A statement of account will be sent in accordance with the terms and conditions of Suncorp Deposit accounts.  |
| <b>Interest Payment Method</b>   |   |
| <input type="checkbox"/> Reinvest in this account  |   |
| <input type="checkbox"/> Redirect to another Suncorp account  | <input type="text"/>  |
| Account Name   | <input type="text"/>  |
| <b>Mortgage Offset</b> (Everyday Options only)   |   |
| Loan Account Number<br>(Existing loan customers only)  | <input type="text"/>  |
| <b>Insufficient Funds Sweep</b>  |   |
| Is this account to be added to an Insufficient Funds Sweep Group?  | <input type="checkbox"/> No <input type="checkbox"/> Yes  Complete an Insufficient Funds Sweep Authority |
| <b>Lodgement Reference</b>   | <input type="checkbox"/> No <input type="checkbox"/> Yes  |

## Card Order Details

**Note:** Only accounts with any one to sign to open and operate can be issued with a Suncorp Card.

|  |  |
|--|--|
| <b>Customer ①</b>  | <b>New/Existing Card Number</b> <input type="text"/>   |
|  | <b>Primary:</b> <input type="checkbox"/> Savings <input type="checkbox"/> Cheque <input type="checkbox"/> Credit <input type="checkbox"/> Additional |
|  | <b>Card Type:</b> <input type="checkbox"/> Transaction Card <input type="checkbox"/> Visa Debit Card   |
|  | <b>With Photo:</b> <input type="checkbox"/> Y <input type="checkbox"/> N Image Reference <input type="text"/> (See "Personalised Cards" below.)      |
| <b>Customer ②</b>  | <b>New/Existing Card Number</b> <input type="text"/>   |
|  | <b>Primary:</b> <input type="checkbox"/> Savings <input type="checkbox"/> Cheque <input type="checkbox"/> Credit <input type="checkbox"/> Additional |
|  | <b>Card Type:</b> <input type="checkbox"/> Transaction Card <input type="checkbox"/> Visa Debit Card   |
|  | <b>With Photo:</b> <input type="checkbox"/> Y <input type="checkbox"/> N Image Reference <input type="text"/> (See "Personalised Cards" below.)      |
| <b>Customer ③</b>  | <b>New/Existing Card Number</b> <input type="text"/>   |
|  | <b>Primary:</b> <input type="checkbox"/> Savings <input type="checkbox"/> Cheque <input type="checkbox"/> Credit <input type="checkbox"/> Additional |
|  | <b>Card Type:</b> <input type="checkbox"/> Transaction Card <input type="checkbox"/> Visa Debit Card   |
|  | <b>With Photo:</b> <input type="checkbox"/> Y <input type="checkbox"/> N Image Reference <input type="text"/> (See "Personalised Cards" below.)      |
| <b>Customer ④</b>  | <b>New/Existing Card Number</b> <input type="text"/>   |
|  | <b>Primary:</b> <input type="checkbox"/> Savings <input type="checkbox"/> Cheque <input type="checkbox"/> Credit <input type="checkbox"/> Additional |
|  | <b>Card Type:</b> <input type="checkbox"/> Transaction Card <input type="checkbox"/> Visa Debit Card   |
|  | <b>With Photo:</b> <input type="checkbox"/> Y <input type="checkbox"/> N Image Reference <input type="text"/> (See "Personalised Cards" below.)      |
| <b>PERSONALISED CARDS</b> - Your Image Reference must be provided to Suncorp within 3 days for your Personalised Card to be successfully ordered, if not you will receive a standard Suncorp transaction card in its place. Your Image Reference can be provided in Branch or via the Banking Call Centre by phoning 13 11 55. To obtain an Image Reference for your Personalised Card Image, visit our website <a href="http://www.suncorp.com.au">www.suncorp.com.au</a> . |  |

## Cheque Book Order Details

|  |  |
|--|--|
| Name to appear on cheque book<br>(if different to account title)           | <input type="text"/>   |
| Special Cheque Book Mailing Address<br>(if different to statement address) | If applicable, please provide full address details<br><input type="text"/><br><input type="text"/><br><input type="text"/> Postcode <input type="text"/> |
| Special Cheque Book Mailing Address Expiry Date                            | <input type="text"/>   |

# Privacy Statement

Suncorp-Metway Limited is a member of the Suncorp Group.

The Privacy Act 1988 (Cth) requires us to inform you that:

## **Purpose of collection**

Personal information is information about an identifiable individual and includes facts or an opinion about you which identifies you or by which your identity can be reasonably determined. The collection of your personal information is essential to enable us to conduct our business of offering and providing you with our range of financial products and services.

We collect personal information for the purposes of:

- identifying and protecting you when you do business with us;
- establishing your requirements and providing the appropriate product or service;
- setting up, administering and managing our products and services;
- assessing and investigating, and if accepted, managing a claim made by you under one or more of our products; and
- training and developing our staff and representatives

We may be required by law to collect your personal information. These include, but are not limited to, anti-money laundering and taxation laws.

## **Consequences if personal information is not provided**

If we request personal information about you and you do not provide it, we may not be able to provide you with the financial product or service that you request, or provide you with the full range of services we offer.

## **Disclosure**

We use and disclose your personal information for the purposes we collected it.

We may also use and disclose your personal information for a secondary purpose that is related to the purpose for which we collected it. This would happen in cases where you would reasonably expect us to use or disclose your personal information for that secondary purpose.

When necessary and in connection with purposes of collection, we may disclose your personal information to and/or collect your personal information from:

- other companies within the Suncorp group;
- where required or authorised under our relationship with our joint venture companies;
- information technology providers, including hardware and software vendors and consultants such as programmers;
- research and development service providers;
- your advisers, agents or representatives;
- our advisers, agents or representatives;
- if required or authorised to do so, regulatory bodies and government agencies;
- financial advisers;
- lenders' mortgage insurers and valuers;
- credit reporting agencies;
- legal and other professional advisers;
- printers and mail house service providers;
- manufacturers for plastic card production (e.g. debit and credit cards).

In the case of sensitive information, any secondary purpose, use or disclosure will be directly related to the purpose of collection.

## **Disclosure overseas**

There are also instances where we may have to send your personal information overseas or collect personal information from overseas. These instances include:

- sending your personal information to companies in the Suncorp group;
- when you have asked us to do so;
- when we are authorised or required by law to do so;
- when we have outsourced a business activity or function to an overseas service provider with whom we have a contractual arrangement;
- certain electronic transactions; or
- when it is necessary in order to facilitate a transaction on your behalf.

We will only send your personal information overseas or collect personal information about you from overseas for the purposes in this statement.

## **Access**

You can request access to the personal information we hold about you by contacting us.

In some circumstances, we are able to deny your request for access to personal information. If we deny your request for access, we will tell you why.

If accessing your personal information will take an extended period of time, we will inform you of the likely delay. For more detailed requests for access to personal information, for example, access to information held in archives, a fee may be charged to cover the associated cost of retrieval and supplying this information.

## **Marketing**

We would like to use and disclose your personal information to keep you up to date with the range of products and services available from Suncorp. Generally, our companies in the Suncorp group will use and disclose your personal information for Suncorp's marketing purposes.

If you do not want us to use and disclose your personal information for the purpose of marketing products and services to you, you should contact us and tell us.

## **Contact**

Please contact us to:

- change your mind at any time about receiving marketing material;
- request access to the personal information we hold about you; or
- obtain more information about our privacy practices by asking for a copy of our Privacy Policy;

You can contact us by calling 13 11 55 or contacting us at [suncorp.com.au](http://suncorp.com.au) or by visiting any of our branches.

Our Privacy Policy can also be found on our website at [suncorp.com.au](http://suncorp.com.au)

## Declaration & Consent

I/We understand it is an offence under the "Anti-Money Laundering and Counter Terrorism Financing Act 2006" to make a false or misleading statement.  
 I/We agree to be bound by the Terms and Conditions detailed in the Product Disclosure Statement / Product Information Document in relation to accounts opened under the above account name. I/We confirm the details supplied are correct.  
 By signing this application, I/we agree to Suncorp collecting, using and disclosing my/our personal information, including sensitive and health information if applicable, in accordance with the Privacy Statement included in this document and the Suncorp Privacy Policy.  
 Sometimes, Suncorp might use personal information to make product-related material on a range of financial products and services available to our customers. A customer may elect not to receive product-related material by indicating in Customer Details Section.  
 I/We agree to Suncorp transmitting my/our personal information by electronic means as well as contacting me by SMS Messaging and/or E-mail regarding my account where I have included my mobile telephone number or E-mail address as part of this application. I accept that there is a risk that information may come into the possession of another person not entitled to receive it and acknowledge that while Suncorp will take all reasonable steps to protect my privacy it accepts no liability for breach of confidentiality or damages for loss I might suffer provided Suncorp can show it communicated to me at the electronic address or number provided by me.

|  |  |
|--|--|
| <p><b>APPLICANT 1</b><br/>                 Do not send me product/marketing material or special offers from Suncorp <input type="checkbox"/></p> <p><b>SIGNATURE</b><br/> <input type="text"/> DATE <input type="text"/><br/>                 x <input type="text"/> D:D:M:M:Y:Y:Y:Y</p> <p><b>NAME</b> <input type="text"/></p> | <p><b>APPLICANT 2</b><br/>                 Do not send me product/marketing material or special offers from Suncorp <input type="checkbox"/></p> <p><b>SIGNATURE</b><br/> <input type="text"/> DATE <input type="text"/><br/>                 x <input type="text"/> D:D:M:M:Y:Y:Y:Y</p> <p><b>NAME</b> <input type="text"/></p> |
| <p><b>APPLICANT 3</b><br/>                 Do not send me product/marketing material or special offers from Suncorp <input type="checkbox"/></p> <p><b>SIGNATURE</b><br/> <input type="text"/> DATE <input type="text"/><br/>                 x <input type="text"/> D:D:M:M:Y:Y:Y:Y</p> <p><b>NAME</b> <input type="text"/></p> | <p><b>APPLICANT 4</b><br/>                 Do not send me product/marketing material or special offers from Suncorp <input type="checkbox"/></p> <p><b>SIGNATURE</b><br/> <input type="text"/> DATE <input type="text"/><br/>                 x <input type="text"/> D:D:M:M:Y:Y:Y:Y</p> <p><b>NAME</b> <input type="text"/></p> |

## INTERNAL USE ONLY

|   |                          |  |                          |
|---|--------------------------|--|--------------------------|
| Branch/Agent Name                           | <input type="text"/>     |  |                          |
| Control Officer Code/<br>Sales Officer Code | <input type="text"/>     | Broker Code  | <input type="text"/>     |
| Negotiated Rate Term Deposit                | Name of Treasury Officer | <input type="text"/>                                   |                          |
| Negotiated Rate Code                        | <input type="text"/>     | Promo Code   | <input type="text"/>     |
| Hold/s applied                              | <input type="text"/>     | Signature Capture Form completed for each new customer | <input type="checkbox"/> |

## Processed and Verified By

| Name                 | Signature            | User ID              | Date                 |
|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

- Processing Instructions:**
- Do not fax this form.
  - If correct signature has not been captured, obtain customers signature on a Signature Capture form and scan to record the image online.
  - If "No" is selected for Product Material, update Direct Market indicator through the Privacy Survey located in Enterprise.
- Filing Instructions:**
- File in branch Archive Envelope in date order for archiving.

## Proof of identity

It is a requirement that the identity of all new account holders is verified under the Anti-Money Laundering and Counter Terrorism Financing Act 2006.

- **If you have Primary Photographic ID as listed in Part A below – Two (2) Documents**

At least One (1) Item from Part A

- **If you DO NOT have Primary Photographic ID – Three (3) Documents**

At least One (1) Item from Part B + One (1) Item from Part C

### For those under 18 Years Old

- **If you have Primary Photographic ID –One (1) Item from Part A**

- **If you DO NOT have Primary Photographic ID – Two (2) Documents**

One (1) Item from Part B + One (1) Item from Part E

Full Name, Address and Date of Birth, where shown on any identification document, must be in English.

Documents must be the original when presenting them face to face, or Certified Copies if unable to present them in person.

### PART A – PRIMARY PHOTOGRAPHIC IDENTIFICATION DOCUMENTS

- A current driver's licence
- A current Australian passport (or one which has expired within the last two years)
- A current Proof of Age Card issued by an Australian State/Territory (including 18+ Cards)
- A current foreign passport or similar travel document issued by a government, the UN or agency of the UN (also containing your signature)
- A National Identity Card issued by a foreign government, the UN or agency of the UN (also containing your signature)

### PART B – PRIMARY NON PHOTOGRAPHIC IDENTIFICATION DOCUMENTS

- A Current Drivers Licence (without photograph)
- An Australian birth certificate/extract
- A citizenship certificate
- A foreign birth certificate issued by a foreign government, the UN, or agency of the UN
- A current Centrelink Pension Card

### PART C –SECONDARY IDENTIFICATION DOCUMENTS

- Australian Government Card/Notice showing entitlement to financial benefits (issued within the last 12 months)
- Income Tax Assessment Notice (issued by ATO within the last 12 months)
- Council Rates Notice or Utilities Bill (eg gas, phone, electricity) (issued within the last 3 months)

### PART D – ADDITIONAL IDENTIFICATION DOCUMENTS

- Current Medicare Card
- Current Credit/Debit ATM Cards (issued by an Australian Financial Institution)
- Other Financial Institution records (eg Bank Statement, Term Deposit Certificate, Passbook)
- Current Tertiary Education Identity Card with Photo (Eg Student Card)
- Current Government Issued Identity Card with a Photo

### PART E – UNDER 18 YEARS OLD ADDITIONAL IDENTIFICATION DOCUMENTS

- Current Medicare Card
- Current Debit ATM Card (issued by an Australian Financial Institution)
- Other Financial Institution Record (eg Bank Statement, Term Deposit Certificate, Passbook)
- Current school identification card containing your photograph
- Immunisation History Statement
- A letter from your principal, with your name and residential address, written within the last 3 months, recording how long you attended that school

**INTERNAL USE ONLY**  
Identification Details

New Customers: Complete KYC verification  
Existing Customers: Verify Signature

**IMPORTANT:** Certified Copies are only accepted in certain circumstances. Refer to the BOM for further details.

| APPLICANT 1                      | DOCUMENT 1  | DOCUMENT 2  | DOCUMENT 3  |
|----------------------------------|---|---|---|
| VERIFIED FROM                    | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY |
| DOCUMENT TYPE                    |   |   |   |
| ISSUER                           |   |   |   |
| ISSUE DATE (IF ANY)              |   |   |   |
| EXPIRY DATE (IF ANY)             |   |   |   |
| DOCUMENT NUMBER (IF ANY)         |   |   |   |
| COLLECTION DATE                  |   |   |   |
| APPLICANT 2                      | DOCUMENT 1  | DOCUMENT 2  | DOCUMENT 3  |
| VERIFIED FROM                    | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY |
| DOCUMENT TYPE                    |   |   |   |
| ISSUER                           |   |   |   |
| ISSUE DATE (IF ANY)              |   |   |   |
| EXPIRY DATE (IF ANY)             |   |   |   |
| DOCUMENT NUMBER (IF ANY)         |   |   |   |
| COLLECTION DATE                  |   |   |   |
| APPLICANT 3                      | DOCUMENT 1  | DOCUMENT 2  | DOCUMENT 3  |
| VERIFIED FROM                    | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY |
| DOCUMENT TYPE                    |   |   |   |
| ISSUER                           |   |   |   |
| ISSUE DATE (IF ANY)              |   |   |   |
| EXPIRY DATE (IF ANY)             |   |   |   |
| DOCUMENT NUMBER (IF ANY)         |   |   |   |
| COLLECTION DATE                  |   |   |   |
| APPLICANT 4                      | DOCUMENT 1  | DOCUMENT 2  | DOCUMENT 3  |
| VERIFIED FROM                    | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY | <input type="checkbox"/> ORIGINAL <input type="checkbox"/> CERTIFIED COPY |
| DOCUMENT TYPE                    |   |   |   |
| ISSUER                           |   |   |   |
| ISSUE DATE (IF ANY)              |   |   |   |
| EXPIRY DATE (IF ANY)             |   |   |   |
| DOCUMENT NUMBER (IF ANY)         |   |   |   |
| COLLECTION DATE                  |   |   |   |
| Verification of ID conducted by: |   |   |   |
| VERIFIER'S NAME                  |   | USER ID NUMBER  |   |
| VERIFIER'S ORGANISATION          |   | VERIFICATION DATE   | / /   |