

# SUNCORP BANK Mobile Banking Demonstration

## Logging On

To log on to Mobile Phone Banking, simply navigate your phone's browser to [mobile.suncorp.com.au](http://mobile.suncorp.com.au).

Depending on your phone type, you will be automatically directed to our standard version of mobile phone banking optimised for keypads or the touch device optimised version for iPhone type phones.

Once there, navigate to the Mobile Phone Banking link to load the Log On page.

Most phones will be able to use keypad shortcuts, shown next to the menu links. Simply press the corresponding number on your keypad to activate the link. Note that some devices will require you to press and hold the keypad number. Refer to your phone's user manual for details.

iPhone users can bookmark this logon page by selecting the + symbol at the bottom of the screen and pressing the 'Add to Home Screen' button.



iPhone version



Keypad version

## Getting Started

After logging in successfully, you will be directed to the landing page. This page contains links to all the functions available in Mobile Phone Banking.

Simply select the function you wish to access. You will also find this menu located at the bottom of each page.





## Transaction History

To view up to 25 transactions from your last 30 days, simply use the link located underneath the corresponding account in the balances page.

Your transaction history is ordered by date, with debits/withdrawals highlighted in red and credits/deposits to your accounts in black.



## Transferring Money

You can now transfer money immediately, setup a future dated transfer or view any payments previously setup. Simply follow the prompts and complete the form when it is presented.

To approve payments created by a second party, simply select the option from the Transfer Money page.



## Paying Bills using BPAY®

Paying your bills using BPAY® is as easy as transferring money. Simply select whether you would like to pay a bill now, setup a payment for the future or setup a recurring payment.

Just as you can with transfers, there is the option for you to view your future dated/recurring BPAY® payments and approve payments already setup by another party.



## Viewing Your BPAY® View Bills

BPAY View® users can now see their bill summary with quick and easy buttons to pay bills.

iPhone users can also view the PDF copy of the detailed bill.



## Business Payments

Business Payments allows business customers to perform bulk payments to creditors and debtors.

You can now view and approve upcoming business payments on the go.



## Getting Help

Don't forget help is just a click away! If you're stuck, use the link at the bottom of each page to contact our call centre 24 hours a day on 13 11 55.

